Diabetes Today, The Telemedicine Way!

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Telehealth with Dr. Richard Santen

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Together We Provide Diabetes Care and Education
How it Works:

- Referral to Dr. Santen or CDE

- Communication Prior to Visit
  - Case Manager files for Appt.
  - Appt. scheduled in Telehealth
  - Records sent to provider

- Patient Arrives early allowing for paperwork to be completed.
Tri–Area Facility
Check-In
Nurses are Engaged
Vitals and Tests
Case Manager Files Paperwork
Conference Room & Setup
UVA Telemedicine Specialties

- Cardiology
- Dermatology
- Endocrinology
- ENT
- Gastroenterology
- Gerontology
- Gynecology
- Hematology
- Hepatology
- Infectious Disease
- Nephrology
- Neurology
- Ophthalmology
- Orthopedics
- Pain Management
- Pediatrics
- Pediatric Cardiology
- Plastic Surgery
- Psychiatry
- Pulmonology
- Rheumatology
- Surgery
- TCV
- Urology
What Works:

- Communication
- Cost Containment
- Doubling up appointments
- Collaboration with other UVA Specialists
- Future In–Home Services (PHM), CGM
- Most important empowering the patient and make it FUN!
Challenges:

- Lack of Infrastructure in Rural Area
- Fear of Technology
- Transportation (PHM)
- Patient Buy In
- Cost
  - Charity Care to Offset Cost
Results
Campaign for Greatness

- Awareness
- Preparation
- Communication
- Education