

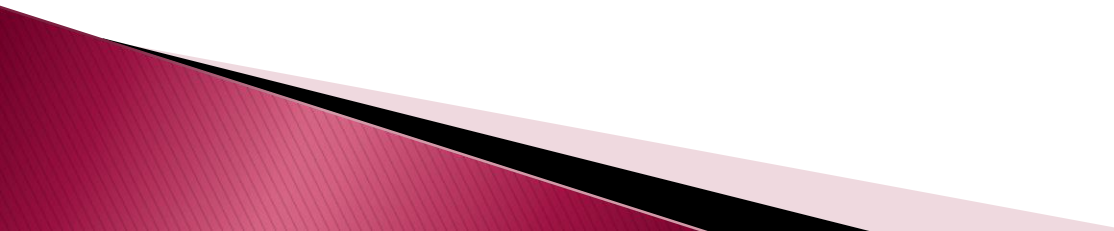


Tri-Area Community Health

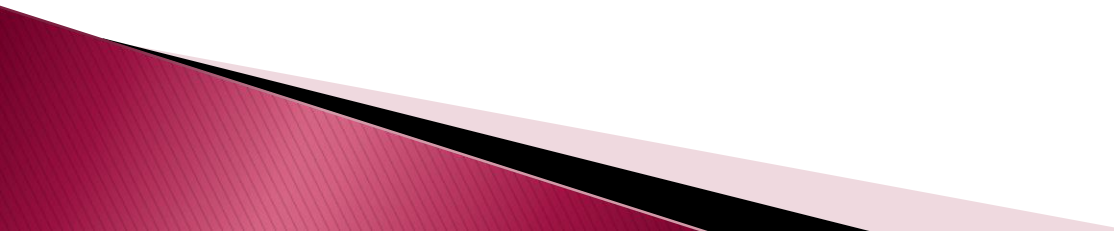
Diabetes Today, The Telemedicine Way!

Carla Horton RN,CDE

Diabetes Initiative

- ▶ Telehealth with Dr. Richard Santen
 - ▶ Endocrinologist, University of Virginia
 - ▶ Together We Provide Diabetes Care and Education
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How it Works:

- ▶ Referral to Dr. Santen or CDE
 - ▶ Communication Prior to Visit
 - Case Manager files for Appt.
 - Appt. scheduled in Telehealth
 - Records sent to provider
 - ▶ Patient Arrives early allowing for paperwork to be completed.
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Tri-Area Facility



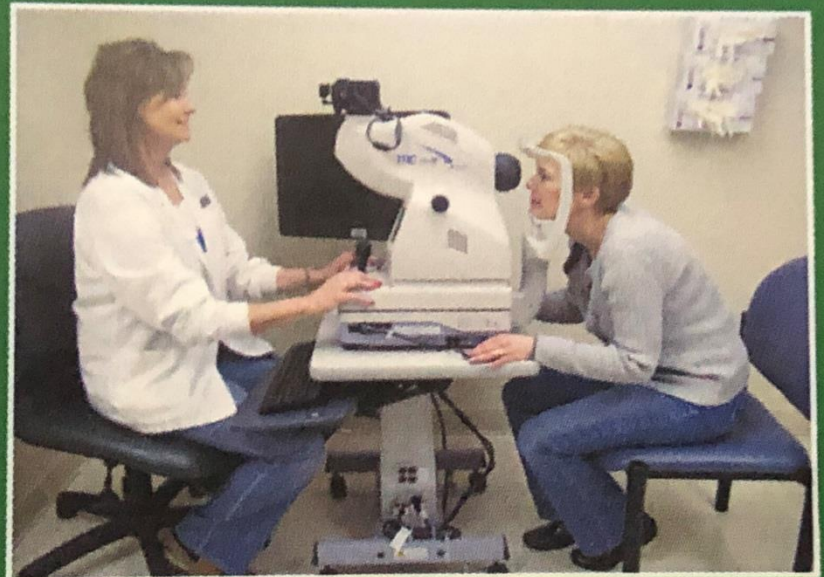
Check-In



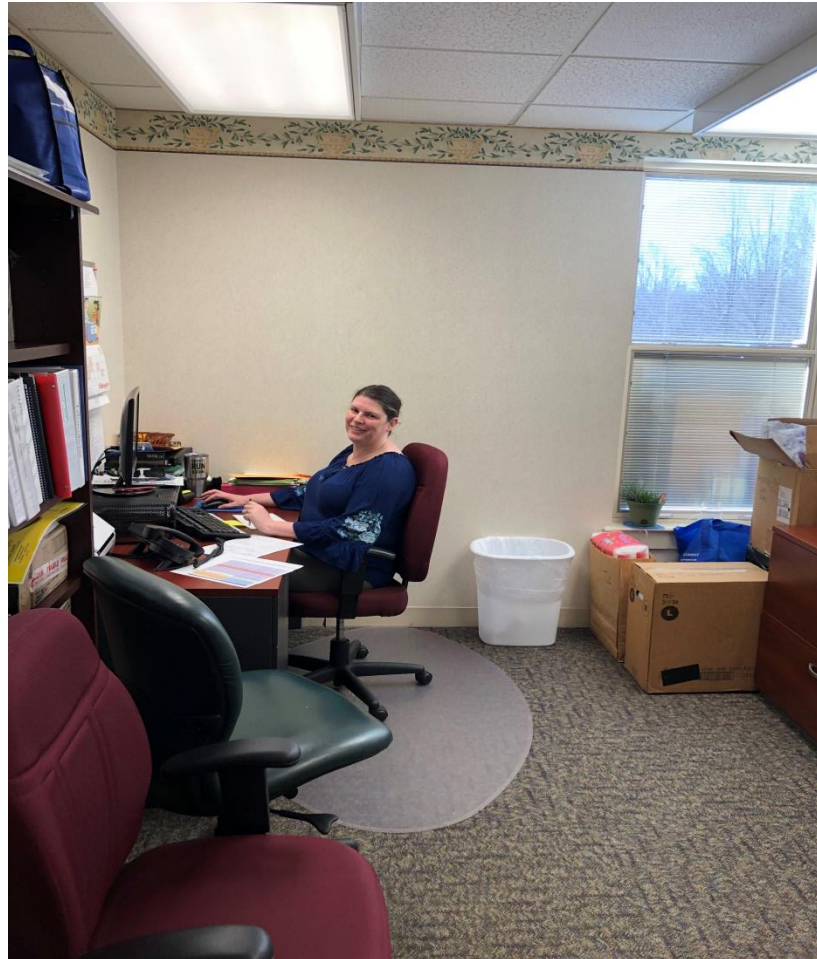
Nurses are Engaged



Vitals and Tests



Case Manager Files Paperwork



Provider To See Patient



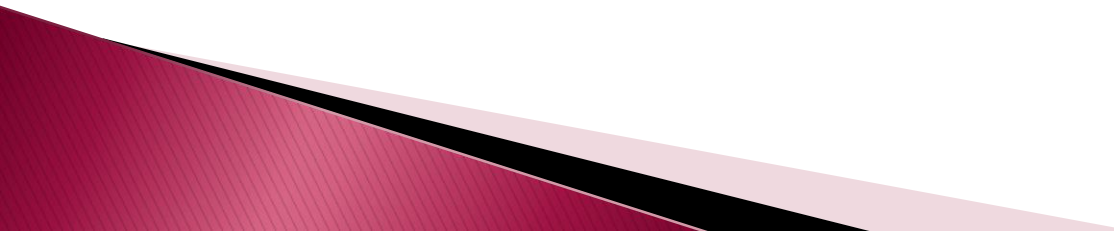
Conference Room & Setup



UVA Telemedicine Specialties

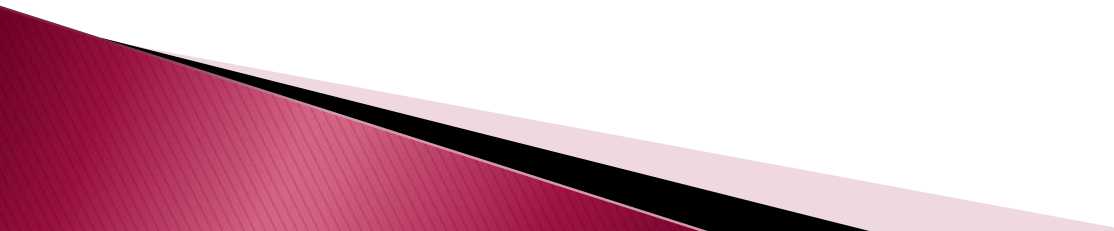
- ▶ Cardiology
- ▶ Dermatology
- ▶ Endocrinology
- ▶ ENT
- ▶ Gastroenterology
- ▶ Gerontology
- ▶ Gynecology
- ▶ Hematology
- ▶ Hepatology
- ▶ Infectious Disease
- ▶ Nephrology
- ▶ Neurology
- ▶ Ophthalmology
- ▶ Orthopedics
- ▶ Pain Management
- ▶ Pediatrics
- ▶ Pediatric Cardiology
- ▶ Plastic Surgery
- ▶ Psychiatry
- ▶ Pulmonology
- ▶ Rheumatology
- ▶ Surgery
- ▶ TCV
- ▶ Urology

What Works:

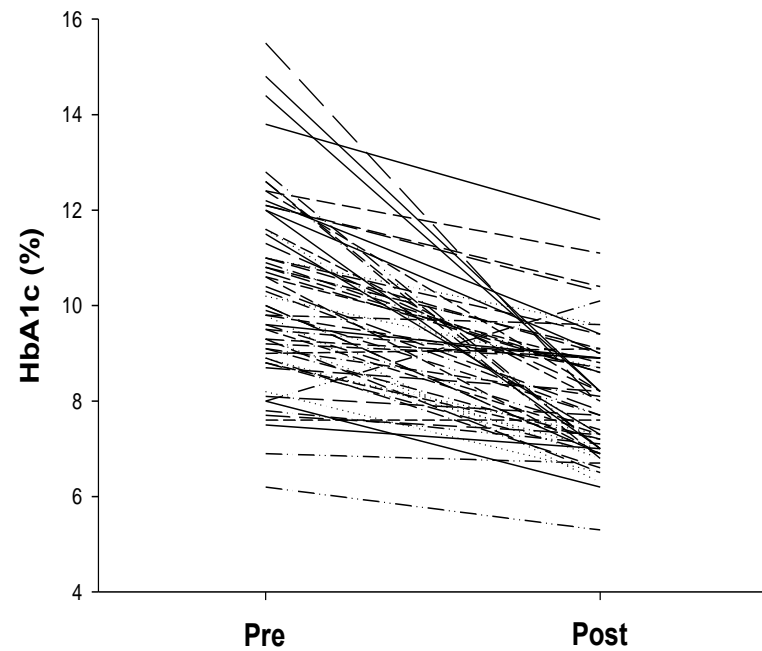
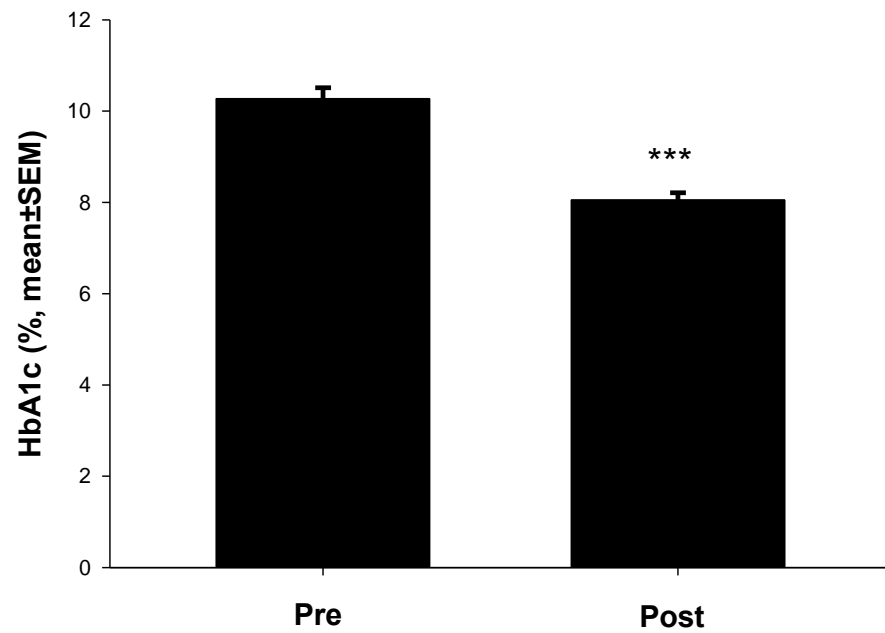
- ▶ Communication
 - ▶ Cost Containment
 - ▶ Doubling up appointments
 - ▶ Collaboration with other UVA Specialists
 - ▶ Future In-Home Services (PHM), CGM
 - ▶ Most important empowering the patient and make it FUN!
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Challenges:

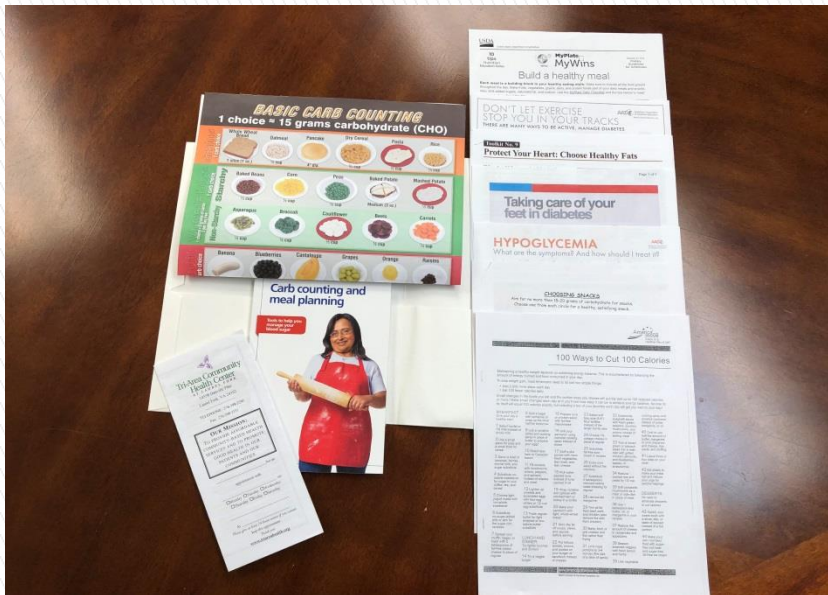
- ▶ Lack of Infrastructure in Rural Area
 - ▶ Fear of Technology
 - ▶ Transportation (PHM)
 - ▶ Patient Buy In
 - ▶ Cost
 - Charity Care to Offset Cost
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Results



Campaign for Greatness

- ▶ Awareness
- ▶ Preparation



- ▶ Communication
- ▶ Education