Online DWI Program

behavioral health innovation

OVER 65,000 DWI TICKETS IN 2014

30 counties have no treatment providers.
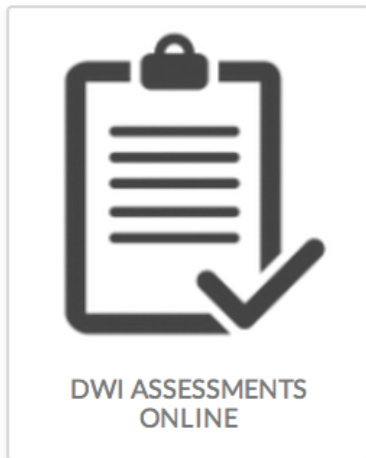
Working with the State of NC DWI Office

- Demo - "Face-to-Face

- Attorneys General Review

- Training

- Approved Partners

Welcome to the NC Pilot Project for Tele-DWI Services

DWI ASSESSMENTS ONLINE

DWI CLASSES ONLINE

DWI OUT OF STATE REVIEW ONLINE

State Approved Facility

Fulfill all NC DWI Requirements

100% online

No driving needed

You can now complete your Assessment and Classes through our secure, online system – from your location.

Approved as a pilot project in partnership with the North Carolina Department of Health and Human Services Division of Mental Health Abuse Services DWI services. All those in need of services are welcome.

Sign up for online services:

- **DWI Assessment**
- **DWI ADETS Educational Intervention (Classes)**
- **DWI Short Term or Long Treatment (Classes)**
- **DWI Out of State Review**

Adaptive TeleHealth

Online Tools for Changing Healthcare

- Video
- Email
- Scheduling
- Clinical Notes
- Administrative Notes
- Topical Programming
- Document Sharing
- Supervision
- Assessments
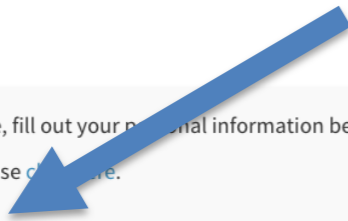- Reporting

Online Tools in a HIPAA-Compliant Environment

Behavioral Health Innovation, Inc.

Registration

Authorization code is typically the Provider's first initial and last name

Welcome to Adaptive Telehealth. Please, fill out your personal information below.

If you do not have a Program Code, please _____ here.

Authorization Code:

jostrowski

First Name:

Middle Name:

Last Name:

Terms of Use

Effective 07/01/2014

Welcome! Thank you for using our service.

Please read the following agreement carefully.

Yes, I agree ☐

Notice of Privacy Policies

Behavioral Health Innovation, Inc. ("BHI") knows that you care about how your personal information is used and shared and takes your privacy seriously.

Adaptive Telehealth is a HIPAA-compliant platform that connects clients and patients with affiliated mental health professionals ("Providers") to obtain medical care, online counseling and therapy services. "Providers" includes employees, agents, or independent contractors of Treatment Providers. "Behavioral Health Innovation" or the terms "we" or "us" or similar terms refer to Behavioral Health Innovation, Inc. "You" or "your" or similar terms refer to

Yes, I agree ☐

Next

Features

- Easy user registration, authentication and login

- Authorization codes can be used to:

  ✳ Cue clients to be assigned a provider by a supervisor

  ✳ Assign clients directly to provider or topical program

- Simple client re-assignment

Adaptive TeleHealth

Adaptive TeleHealth

Dashboard

Welcome, Mike Roe

🏠 Dashboard

✉ Messaging

📅 Scheduling

📄 Notes

New Note

Notes Page

👤 Profile

❓ FAQs

⏻ Logout

File motivation.jpeg successfully uploaded. A notification was sent to therapist.

📅 My Meetings

| MR | ONLINE | 01/19/15 | 10:00 AM - 11:00 AM |

..

I could use more help with..

| **B** | *I* | ≡ | ≡ | ≡ | ≡ |

| Formats ▾ | Paragraph ▾ |

↶ ↷ ☰▾ ☷▾ ▤ ▥

🔗 ⛓ 🔖 👁 🖨 ⛶

p   Words: 0

Tell Therapist

Documents Shared by Therapist

Document	Date Shared
🖼 Avoid-Criticism-Quote-Aristotle.jpeg	2015-01-19 14:48:30

My Documents

Document	Action
🖼 motivation.jpeg	Delete

Select a document to upload:

Choose File   No file chosen

Add Document

🔔 Alerts

You have: 3 unread messages

therapist	Meeting with therapist	01/17/2015
therapist	New Document	01/17/2015
therapist	New Document	01/19/2015

Adaptive TeleHealth

Therapist Dashboard

Adaptive Telehealth

Welcome, Jay L Ostrowski

- Dashboard
- Messaging
- Scheduling
- Admin Notes
- Video
- Client Archive
- Documents
- Logout

Dashboard

Clients

10	records per page		Search:		
First Name	**Last Name**	**Last Login**	**Message Waiting**	**Call**	**Status**
Diedre	Depressive	11/30/2014 12:59 PM	NO	YES	Active
Example	Client	01/16/2015 10:00 AM	NO	NO	Enrolled
Lance	Nichols	10/09/2014 05:26 AM	NO	NO	Active
marc	diraison	10/07/2014 05:10 AM	NO	NO	Active
Matty	Milton	10/28/2014 10:41 AM	NO	YES	Active
melissa	mccool	01/18/2015 11:22 AM	NO	NO	Enrolled
Michelle	Stevenson	10/09/2014 05:29 AM	NO	YES	Active
Mike	Roe	01/16/2015 02:55 AM	YES (1 message)	YES	Enrolled
Molly	Manic	10/21/2014 11:29 AM	NO	YES	Enrolled
Ruben J	Garcia	01/18/2015 10:06 AM	NO	NO	Enrolled

Showing 1 to 10 of 10 entries

← Previous | **1** | Next →

1 Unread Messages

More info →

Change My Password

My Schedule

MR	ONLINE	01/19/2015	10:00 AM - 11:00 AM
	ONLINE	01/19/2015	11:00 AM - 12:00 PM
	ONLINE	01/19/2015	01:00 PM - 02:00 PM
DD	OFFLINE	01/19/2015	02:00 PM - 03:00 PM
..			

System Notifications

10	records per page		Search:	
Date		**Name**	**Message**	**Status**
10/03/2014 08:58 AM		Jay Ostrowski	A new supervisor as join the team.	0

Key Features

- Client file list - hotlinks
- Last login by client
- Message waiting
- Call list
- Status of client
- Scheduled Appointments
- System Notifications
- Navigation bar
- Search feature

Adaptive TeleHealth

Email[*]

- Dashboard
- Messaging
- Scheduling
- Admin Notes
- Video
- Client Archive
- Documents
- Logout

INBOX

SENT BOX

DRAFTS

TRASH

Send Private Message

Send to: Patient - Mike Roe

Subject:

Message:

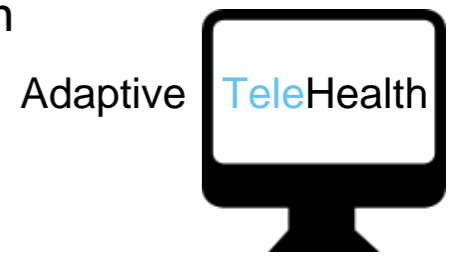**Send**   **Save to Drafts**   or Close

Inbox

☐ All   **delete**

☐ Mike Roe ID43   I could use more help with   16-01-2015   02:31 AM   *Unread*

Key Features
- Messages stay on secure server
- Notifications sent to end users
- Cannot message outside system

*Email notifications are sent to end users indicating that a message is waiting on the secure server. Access to messages containing private health information are only accessible after authorized login to the HIPAA compliant server.

Adaptive TeleHealth

Content Sharing

My Documents

Dashboard
Messaging
Scheduling
Admin Notes
Video
Client Archive
Documents
Logout

☁ Upload a new Document

Select a document to upload:

[Choose File] No file chosen

[Add Document]

💻 Share Document with Client

Select a document:

jay_ostrowski_telemedicine_informed_consent_michigan_south_carolina (1).pdf

Select a client: Michelle _ Stevenson

[Share Document]

📄 My Documents

Document	Shared with		Size	Date Uploaded	Action
📄 jay_ostrowski_telemedicine_informed_consent_michigan_south_carolina (1).pdf	🗑 Unshare	01/17/2015 14:01:43 Mike Roe	48.32 KB	01/17/2015 14:01:36	Unshare first to delete

📄 Documents Shared by Clients

Patient	Document	Size	Date Uploaded
No Patient's Document			

Key Features

- Add file from desktop or network
- Share file with one or multiple clients
- Keep track of what has been share with each client
- Client has similar feature to share with provider

Adaptive TeleHealth

The Michigan Alcoholism Screening Test (MAST)

Your Name:_____

DATE: _____

Please tick either **Yes** or **No** for each item as it applies to you.

Yes	No		
Yes	No	1.	Do you feel you are a normal drinker? (By normal we mean you drink less than or as much as most other people.)
Yes	No	2.	Have you ever awakened the morning after some drinking the night before and found that you could not remember a part of the evening?
Yes	No	3.	Does your wife, husband, a parent , or other near relative ever worry or complain about your drinking?
Yes	No	4.	Can you stop drinking without a struggle after one or two drinks?
Yes	No	5.	Do you ever feel guilty about your drinking?
Yes	No	6.	Do friends or relatives think you are a normal drinker?
Yes	No	7.	Are you able to stop drinking when you want to?
Yes	No	8.	Have you ever attended a meeting of Alcoholics Anonymous (AA)?
Yes	No	9.	Have you gotten into physical fights when drinking?
Yes	No	10.	Has your drinking ever created problems between you and your wife, husband, a parent, or other relative?
Yes	No	11.	Has your wife, husband (or other family members) ever gone to anyone for help about your drinking?
Yes	No	12.	Have you ever lost friends because of drinking?
Yes	No	13.	Have you ever gotten into trouble at work or school because of drinking?

Scheduling

Calendar View | List View (Future Meetings) | Office Hours

Color Key: | Office Hours | Off Hours | Meeting Overlaps | Offline Meeting | Online Meeting | Online Meeting

< > today

Jan 18 - 24, 2015

month | week | day

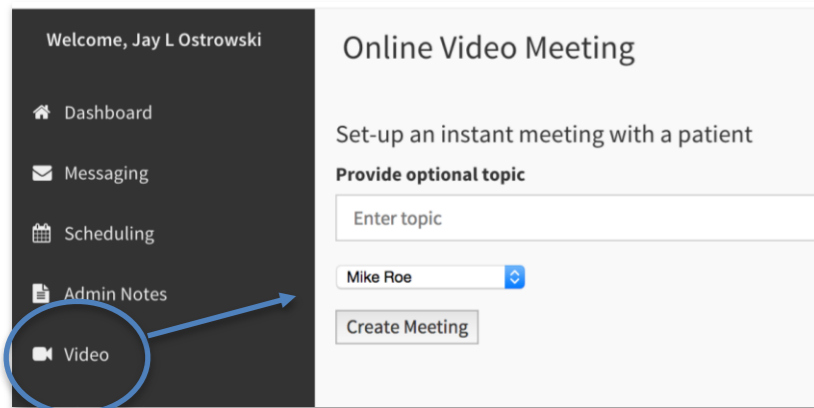|	Sun 1/18	Mon 1/19	Tue 1/20	Wed 1/21	Thu 1/22	Fri 1/23	Sat 1/24
6am							
7am							
8am			8:00 - 9:00 A.A.			8:00 - 9:00 Staff meeting	
9am			9:00 - 10:00 SS	9:00 - 11:00 HC		9:00 - 10:00 SF	
10am						10:00 - 11:00 MG	
11am							
12pm							

Key Features
• Client can schedule within provider preferences
• Client cannot see information of other clients
• Notices sent to each party
• Creates link to video meeting automatically
• Client clicks appointment time to start video meeting

Adaptive TeleHealth

Video Sessions
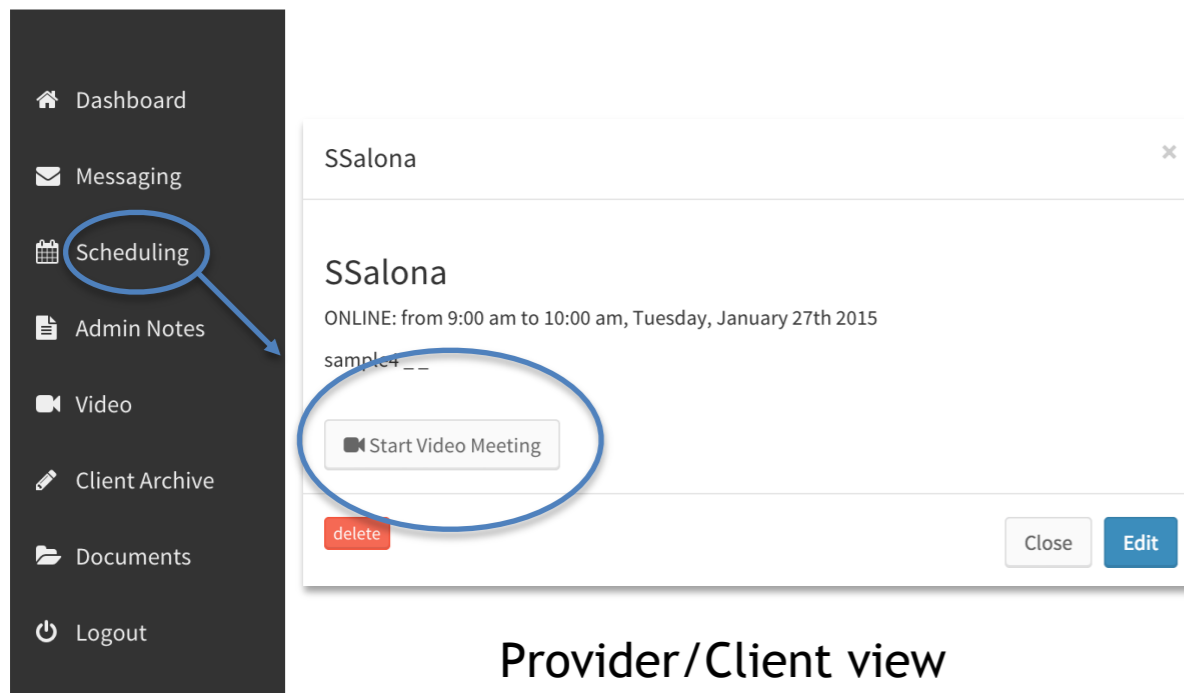
1. On-demand video

Provider view

2. Scheduled video appointments from calendar

- Provider/client set video appointments
- Notification & link to meeting is sent to both parties
- Link to the meeting is set on calendar
- At meeting time, both parties click link to enter

Provider/Client view

Adaptive TeleHealth

Client File

Provider View

Adaptive Telehealth

Mike Roe

Home > Client File

👤 Activity

10	records per page		Search:

Last Login ▲		Activity
16/01/2015	02:55	User has logged out of the Program.
16/01/2015	02:29	User has logged in on the Program.
16/01/2015	02:26	A new patient has completed enrollment.

Showing 1 to 3 of 3 entries

← Previous | 1 | Next →

📄 Files

File	Size	Date added
No file found		

🔔 Alerts

You have: 1 unread messages.

Follow up	☑
Call	☑

📝 Therapy Notes

About	Date Created	Date Last Update	✏ Action
			Add New Note
Divorce	01/17/2015 02:32 PM		Edit Note

✏ Patient Profile

Address: xxx

Birthday:

Gender: Male

Nearest Emergency Facility:

Initial Interview - Physical Location Verified:

The Physical location wasn't verified.

Add Verification

View Client Agreements

Key Features
- Client activity log
- Client demographic data
- File -documents to/from client
- Message alerts
- Follow up alerts set by provider
- Therapy Notes

Dashboard
- Messaging
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- Admin Notes
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Adaptive TeleHealth

Therapy Notes

Key Features
- Checklists for faster charting
- Digitally signed
- Time and date stamped
- Templates
  - Comprehensive fields
  - Short forms
  - Custom templates available
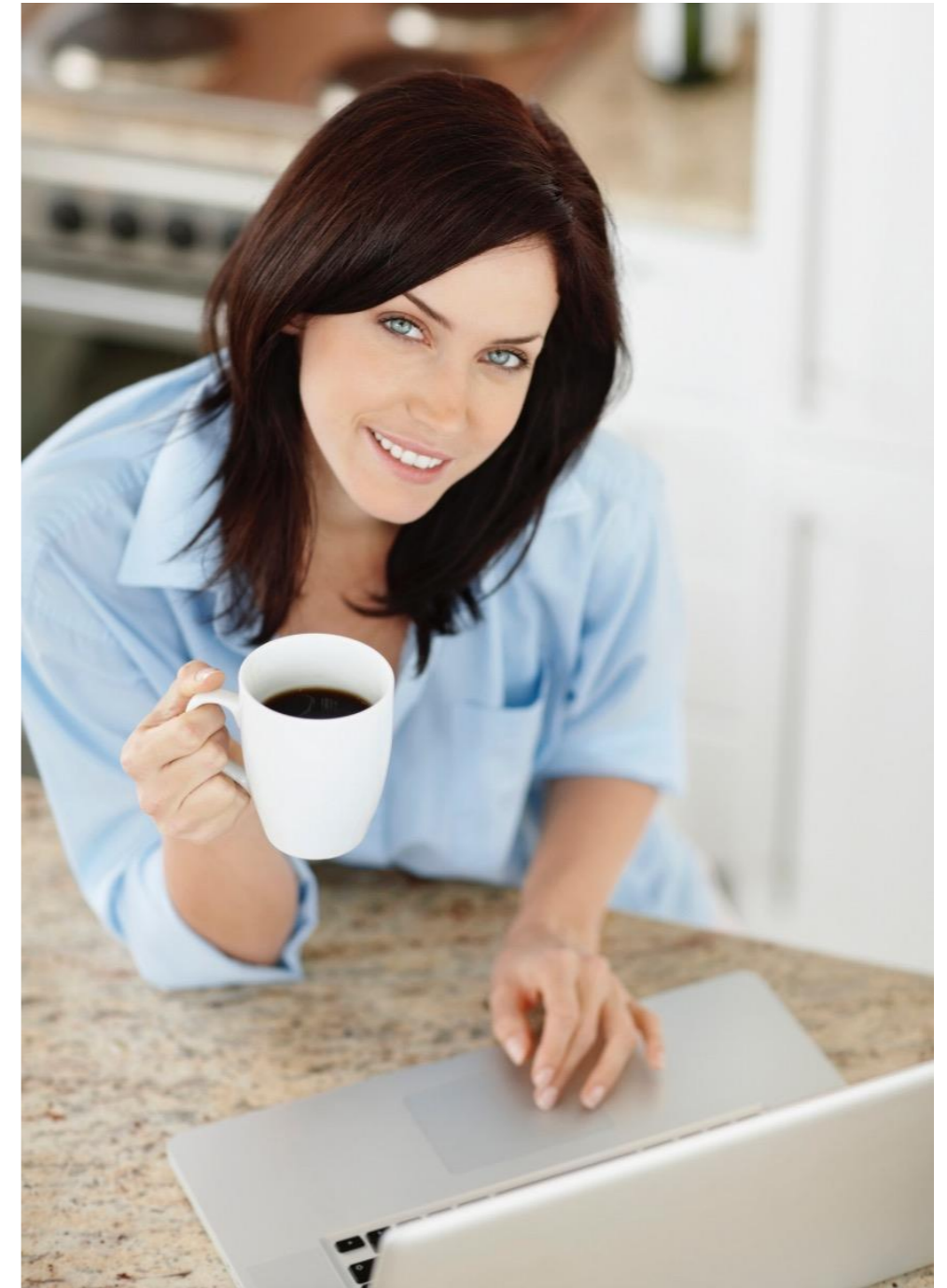- Sync with billing software
- Supervisory view

Back to Therapy Notes

Editing Therapy Note for client: Mike Roe

About:

Divorce

Session:

Length of session: ○ 15 min ○ 30 min ○ 45 min ● 60 min

Session # ____ **of** ____

Dx: ● No Dx ○ Dx Change ○ Initial Intake ○ No change in DX

Medium:

☐ Face to face ☐ Telephonic ☑ Video ☐ Email ☐ Chat ☐ Other

Diagnosis:

Code	Name	Subtypes or specifiers
Code....	Name....	Subtypes or specifiers..
Code....	Name....	Subtypes or specifiers..

Sidebar:
- Dashboard
- Messaging
- Scheduling
- Admin Notes
- Video
- Client Archive
- Documents
- Logout

- Therapy notes are located in each client file.
- Hotlink to the client file is on the Provider Dashboard.

Adaptive TeleHealth

Initial Problems

- Providers
- Workflow redesign
  - forms & flow
- Tech Checks
- How and where to market

THERAPY HELPS BUT SCREAMING OBSCENITIES IS FASTER AND CHEAPER

Online DWI

DWI Treatment Classes Online

- Provider at home
- Client at home
- Meet for treatment online

Online DWI Program

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