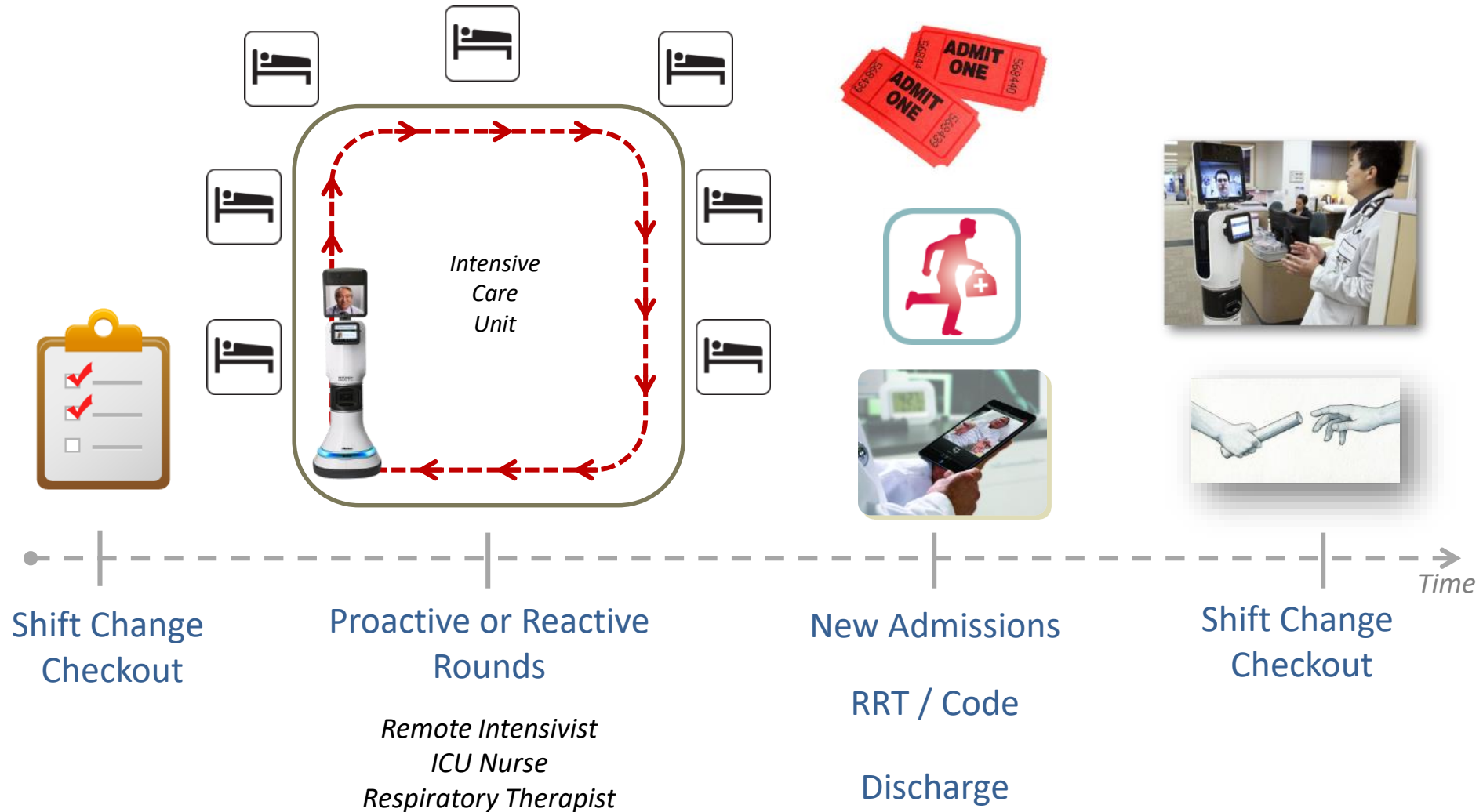


# Interfacing with Electronic Health Records (EHRs)

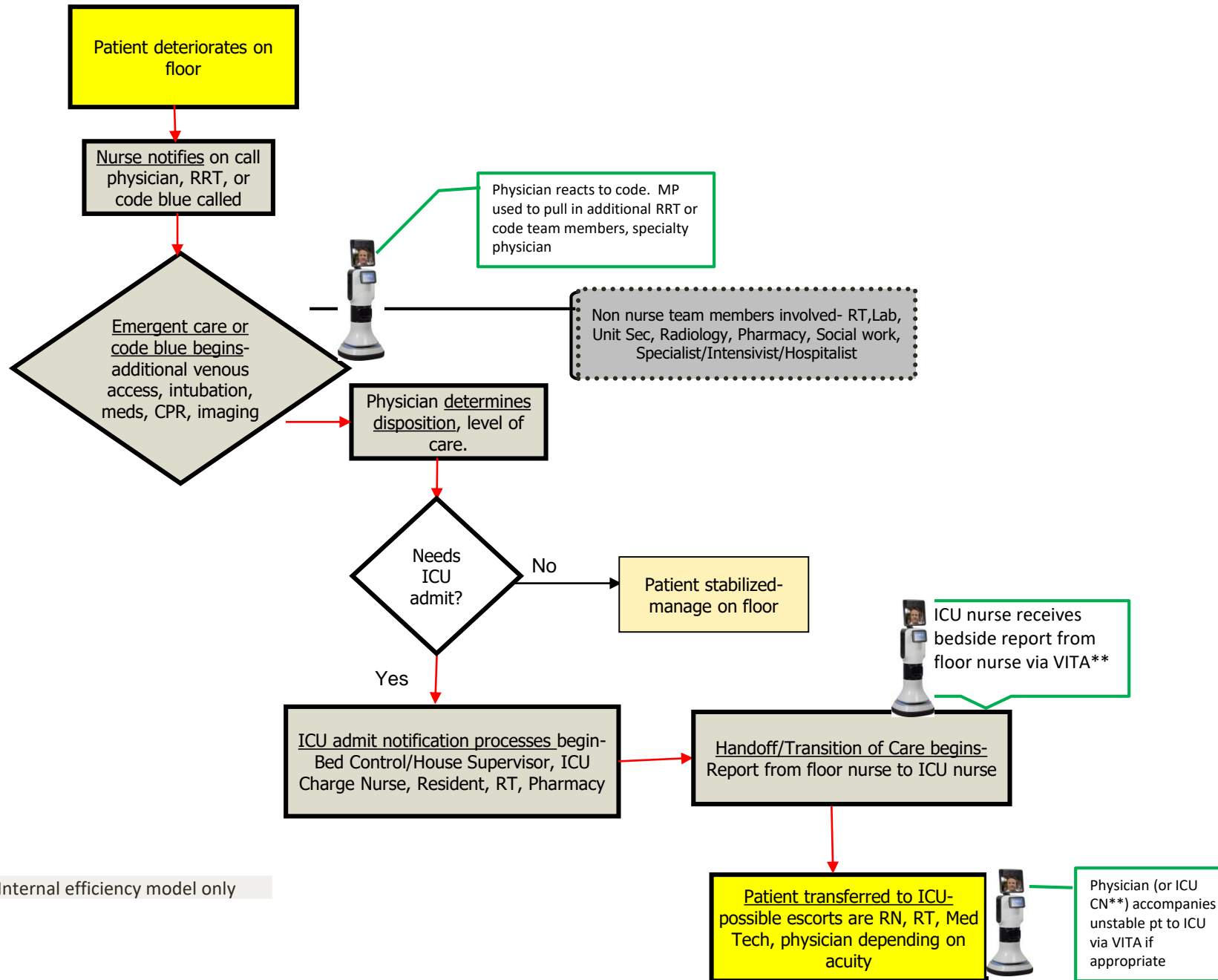
## Lessons Learned

Vimal K. Mishra, MD, MMCI, Medical Director, Office of Telemedicine, VCU Health System  
Steven Dean, Administrative Director, Inova Telemedicine Program, Inova Health System  
Gemma E. Lowery, CATC, eICU Operations Coordinator, Christiana Care

# TeleICU – Proactive/Reactive Intensivist Support

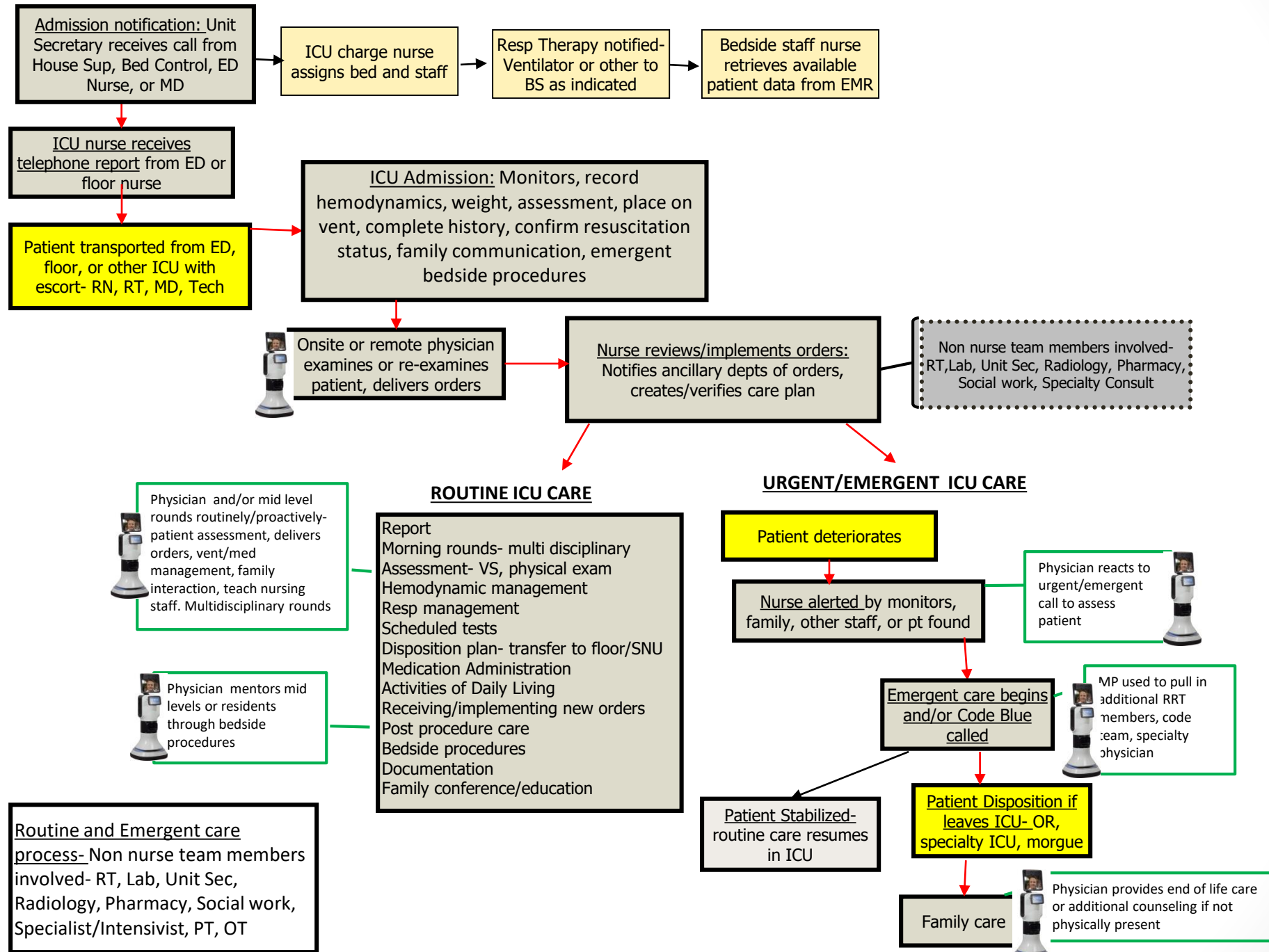


# Hospital Floor to ICU Workflow with RP

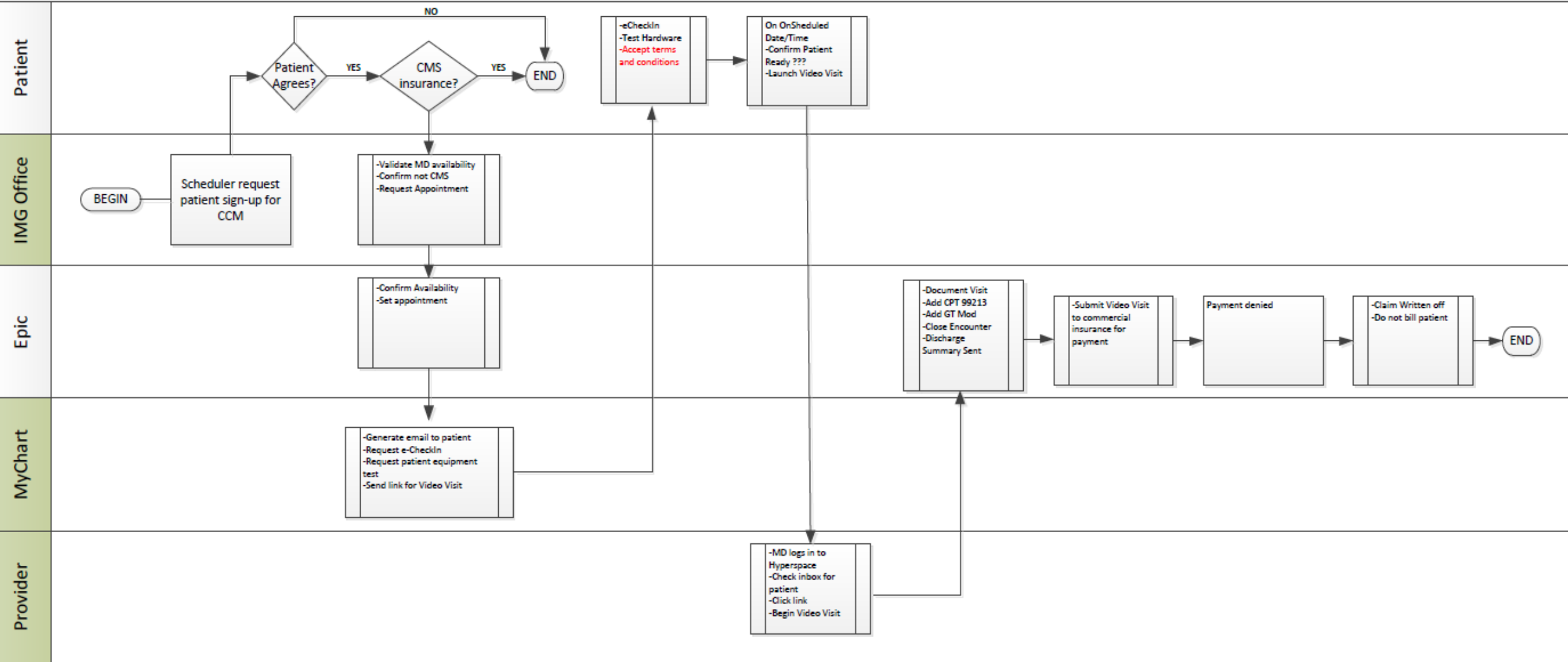


\*\*Internal efficiency model only

# ICU Workflow with examples of RP



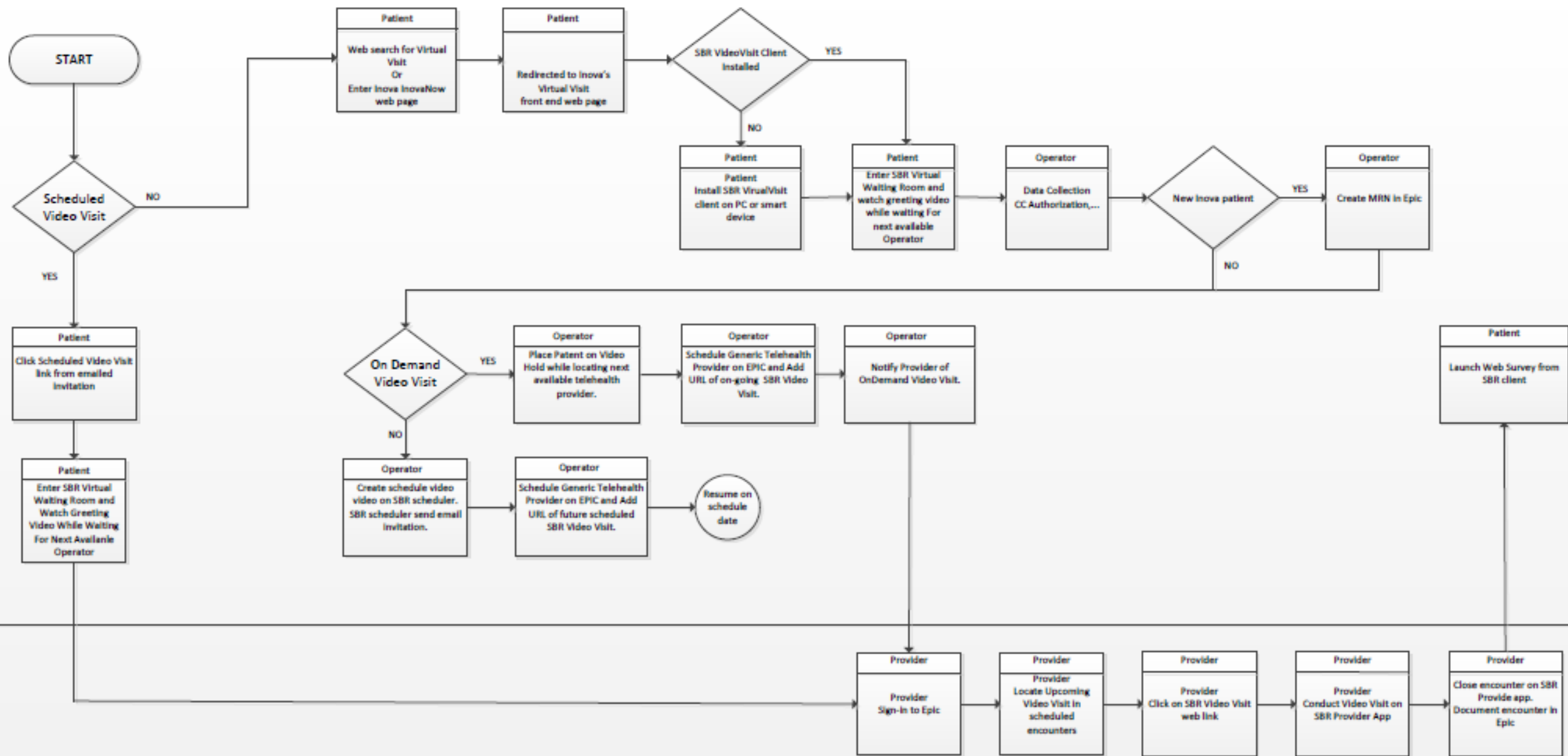
# EPIC Video Visit Workflow - Chronic Care Management



# INNOVA DIRECT TO COSUMER WORKFLOW

Video Visit Patient

Telehealth Provider



Visualizations and Dashboards

OUs and Supported Organizations



Internal Applications & Web Services Portal

Internal FHIR applications  
Clinical Desional support



EPIC EHR

Video Conferencing



BPM

Billing

Analytics  
Predective modeling  
Clinical decision Support

External Applications & Web Services Portal

Internal FHIR applications  
Patient



Consumer Services & External SaaS Solutions

Mobility

Wearables



## VCU Health Anywhere



**Anywhere**

All documentation in the EMR



Receive the care  
you need from  
anywhere.

Introducing VCU Health Anywhere. Save time traveling to and waiting in the doctor's office, and see our providers from your tablet, smartphone, or computer.



First Name

MI

Last Name

Email

Confirm Email

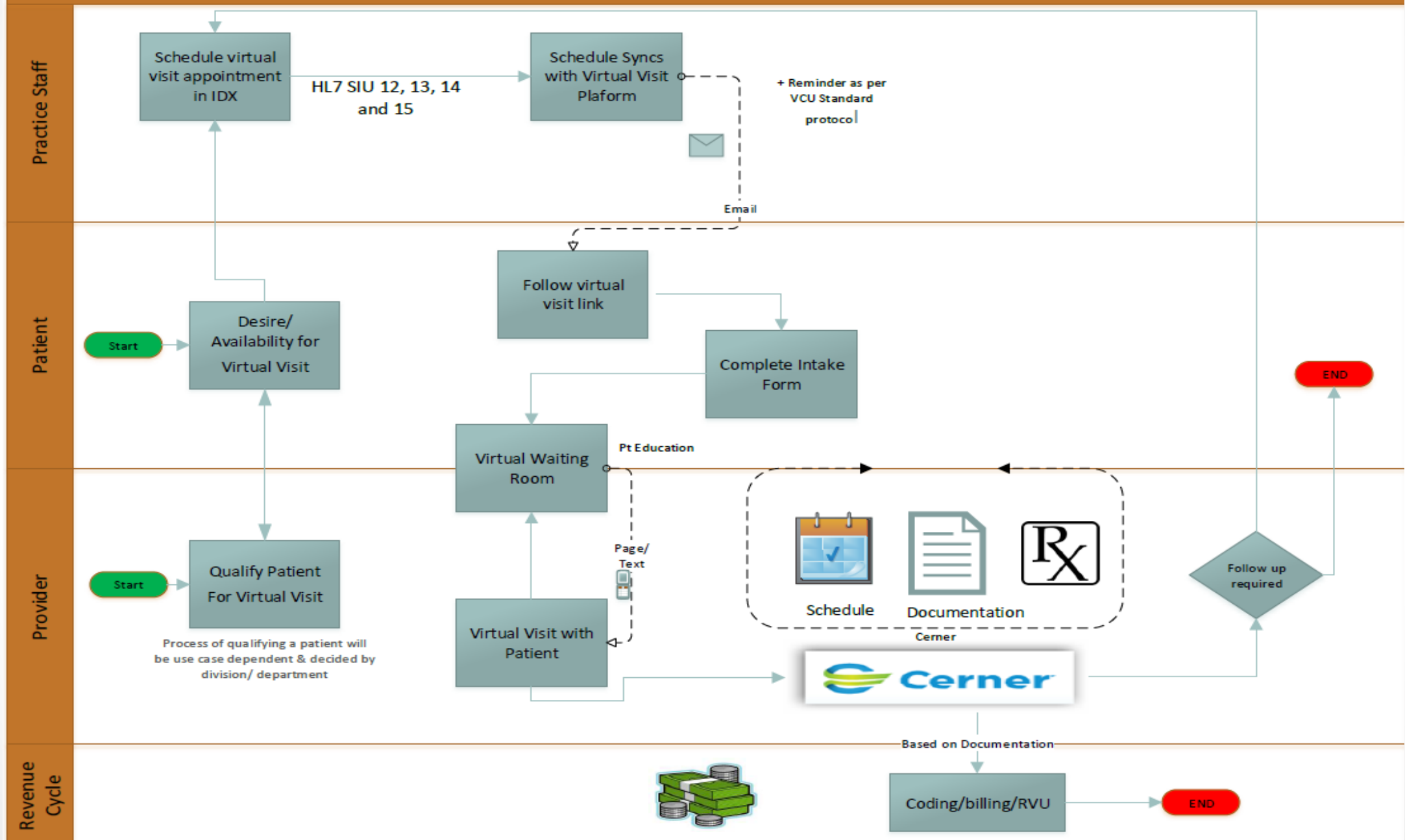
Password

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# VCU Health Anywhere

## Integration with EMR is Key

- Scheduling
- Registration
- Realtime Eligibility
- Revenue Cycle
- Coding and Billing
- IT security
- Patient Portal
- Medical Record

Patient Rating of Provider (213)

5/5



Patient Rating of Online Care (213)

4.9/5



Provider Rating of Online Care (200)

4.8/5



## Integration approach

Phase 1 (From VCU System to the Platform)

Phase 2 (Bi-directional)

“Visit done. So smooth and amazing. Mom was able to call in from work as well and be part of visit with dad and patient as well which was awesome. This really is wonderful!!!! The future of medicine is here!!!!”

## Prepare for the Worse