Overcoming vICU Barriers through Fireside Chats

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Introduction

The purpose of this poster is to:

1. Explain the role of fireside chats in the implementation process of virtual Intensive Care Units (vICU).

2. Review the PROSPER vICU Debriefing Tool.

Fireside chats were used to open the line of communication with the care team post implementation of the vICU.

Background

The Virtual ICU Program was rolled out quickly and as a result of this rapid implementation the ICU bedside nurse was found confused with workflows and verbalized frustration with the new program. Fireside chats originated in 1933. President Franklin D. Roosevelt addressed the American public through 30 radio addresses during the Great Depression and World War II. These speeches provided comfort to Americans, renewing their trust, and producing effective communication. The goal for the vICU implementation team was to build that trust and communication with the care team in the ICU post the quick implementation.

vICU Debriefing Tool

PROSPER

vICU Debriefing Tool

To be used during monthly fireside chats

Date of Meeting:	Notes
Past Questions/Concerns:	
Research: (Share a Research Article for Education)	
Output: (Data)	
Solutions Proposed for Clinical Problems:	
Present Questions and Concerns:	
Events to Come:	
Recognition: (What were the triumphs, any vICU recognition)	
Comments:	

Method

Fireside chats were scheduled at regular monthly intervals on all shifts. The dates and times were advertised in the unit and all members of the care team were invited to attend. vICU data was shared, specific clinical examples were used to open communication, and a PROSPER vICU Debriefing Tool was used to guide the fireside chats. Most importantly snacks were provided (hot chocolate and cookies for all!).

Conclusions

Fireside chats were adopted by the virtual health team at Penn State health as an implementation tool for the vICU program to aid in acceptance and communication. Fireside chats have shown to increase trust with the vICU team, facilitate communication, and be a forum for clinical problems. Fireside chats could develop into education sessions for vICU topics as the program grows and develops.

References

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