IHS TeleBehavioral Health Center of Excellence

Chris Fore, PhD, Director

Daniel Cook, MA, TeleBehavioral Health Coordinator

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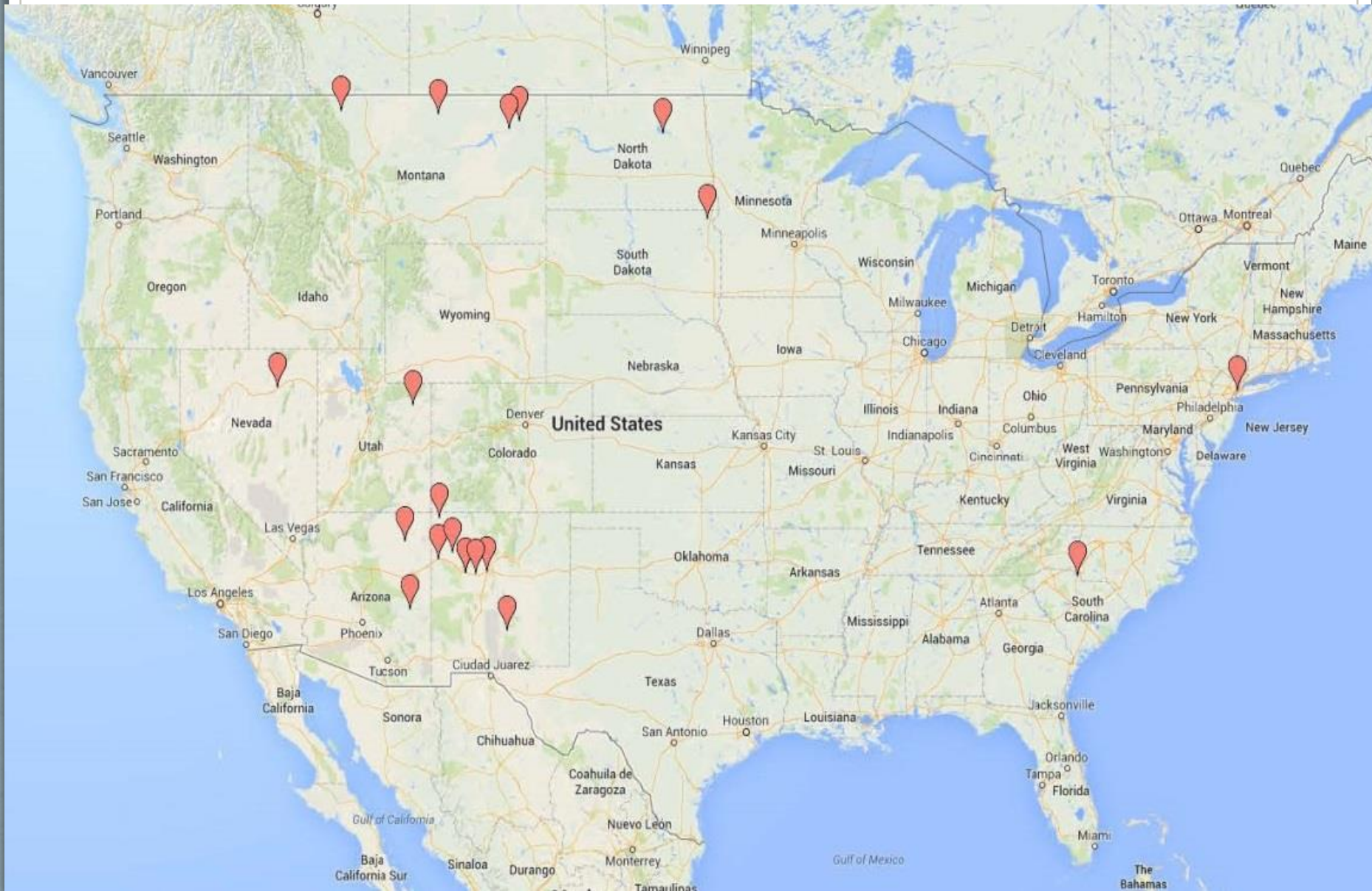
Alaina George, MA, Tele-Education Coordinator

TBHCE Summary

| Area	TA	Clinical Services	Education	Intra-Area Agreement
Alaska	X		X	
Aberdeen	X	X	X	X
ABQ	X	X	X	
Billings	X	X	X	X
Bemidji	X		X	?
Oklahoma			X	
Nashville	X	X	X	X
Phoenix	X	X	X	X
Tucson	X		X	?
California	X		X	
Portland	X		X	
Navajo	X	X	X	X

TeleBehavioral Health Sites

FY 2013 Tele-Education Highlights

- 156 online seminars hosted

- 8,700+ I/T/U providers trained (725+ a month)

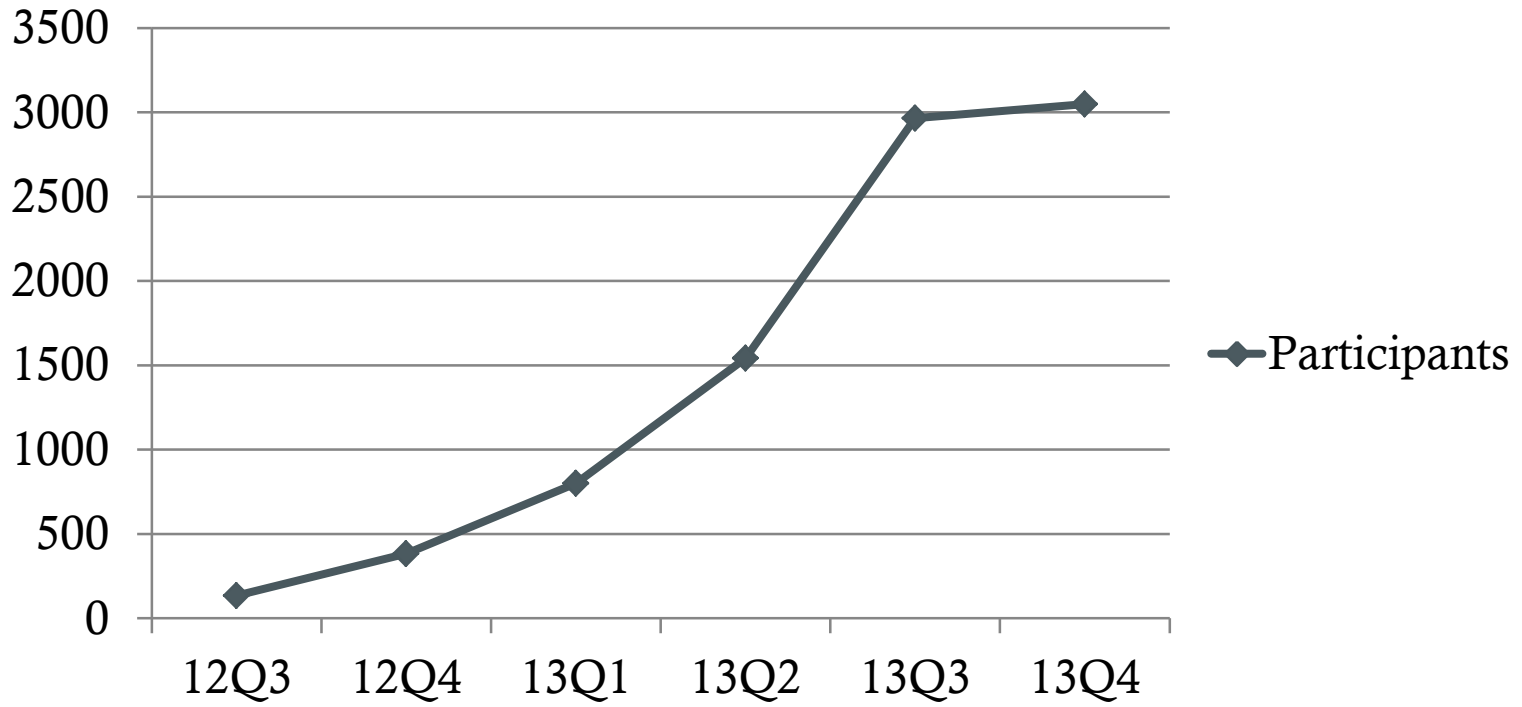- 5,000 free continuing education credits claimed

Tele-Education FY13 Totals

Participants
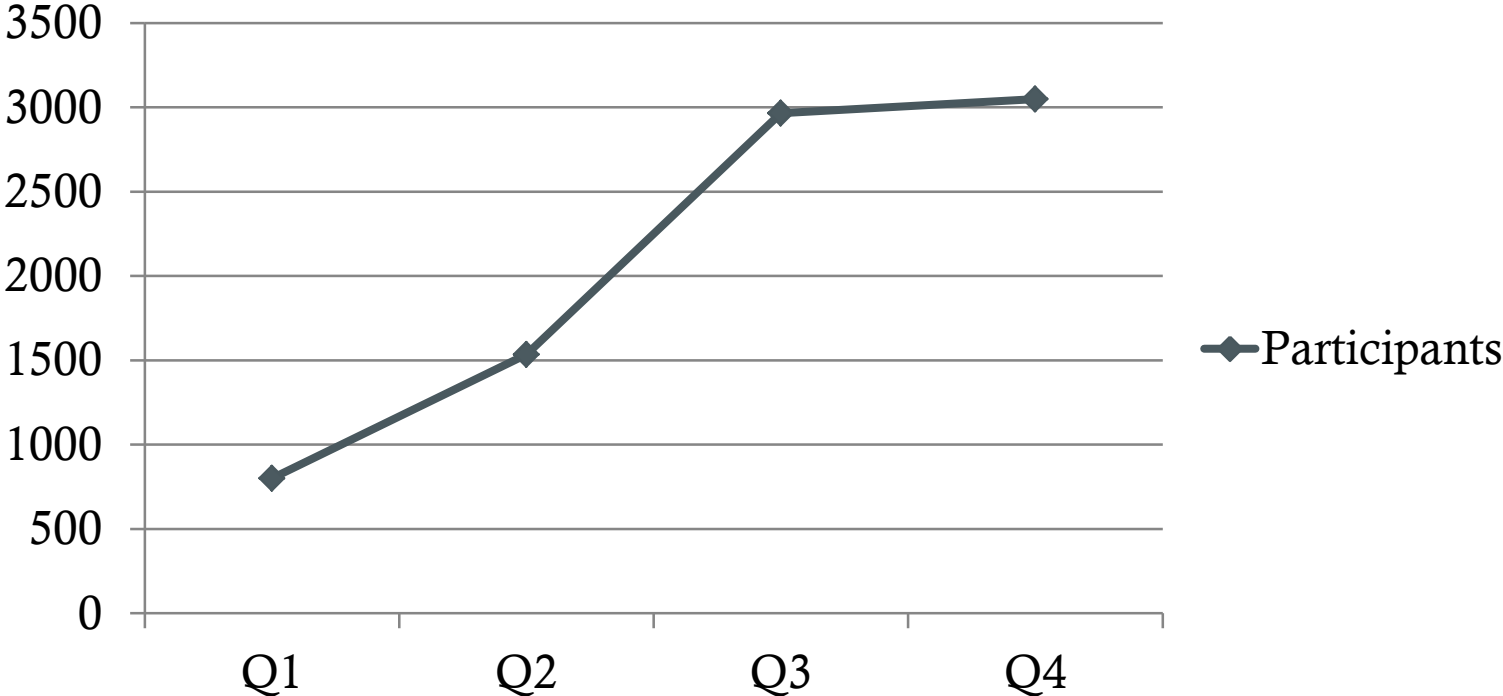
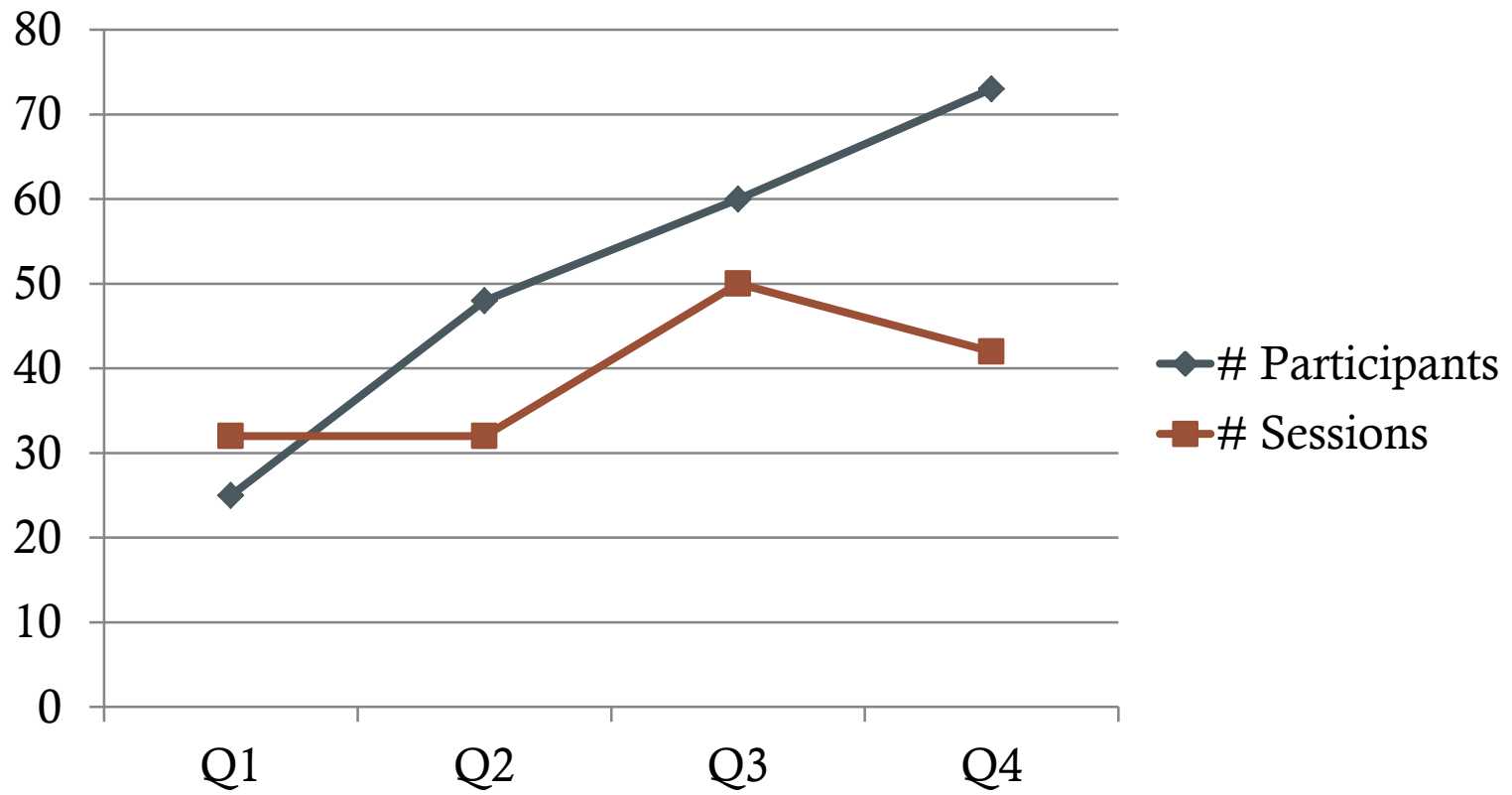# Tele-Education Totals
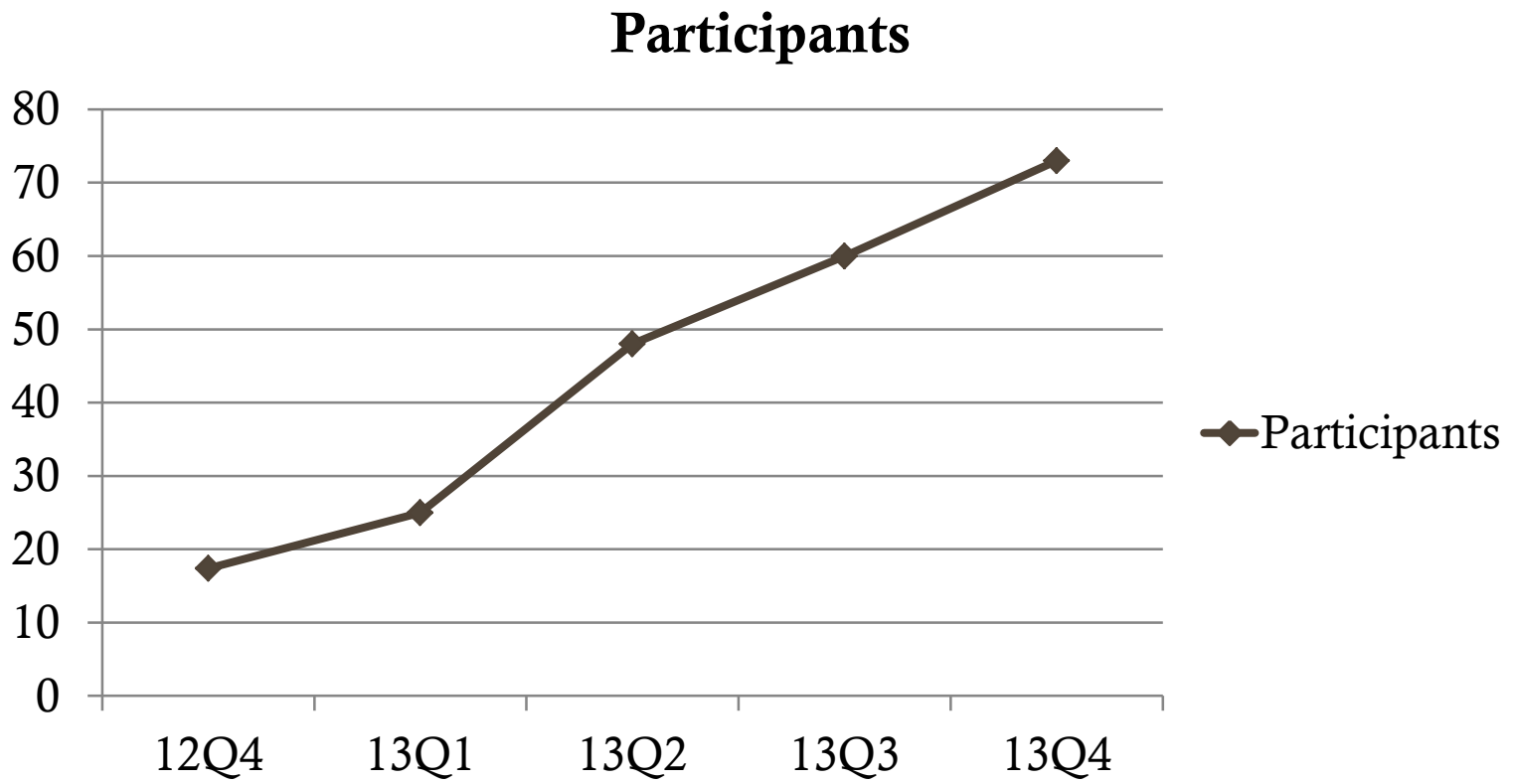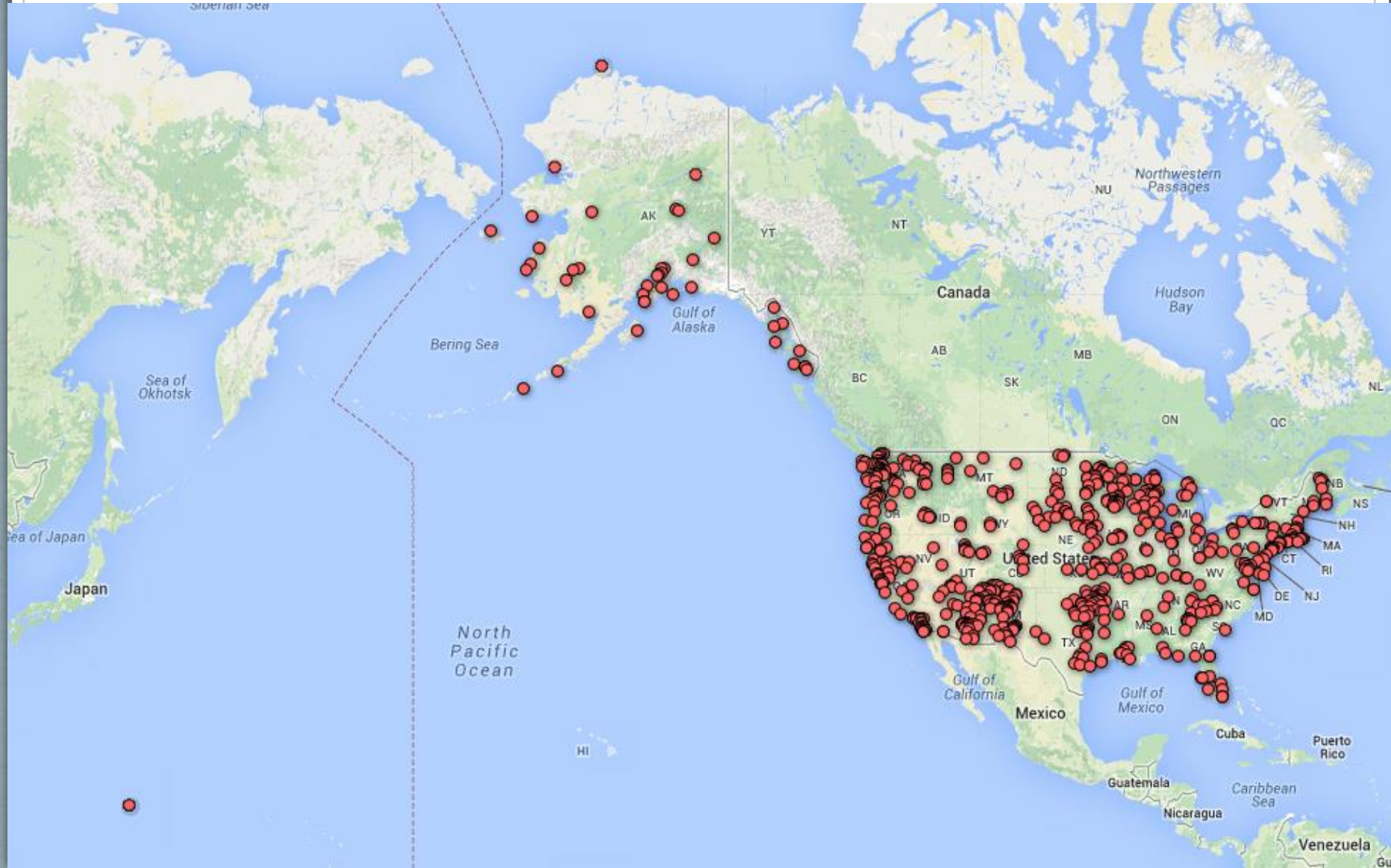# Over Time

FY13 Averages

Average Participants per Session

Attendees

Attendance by Agency
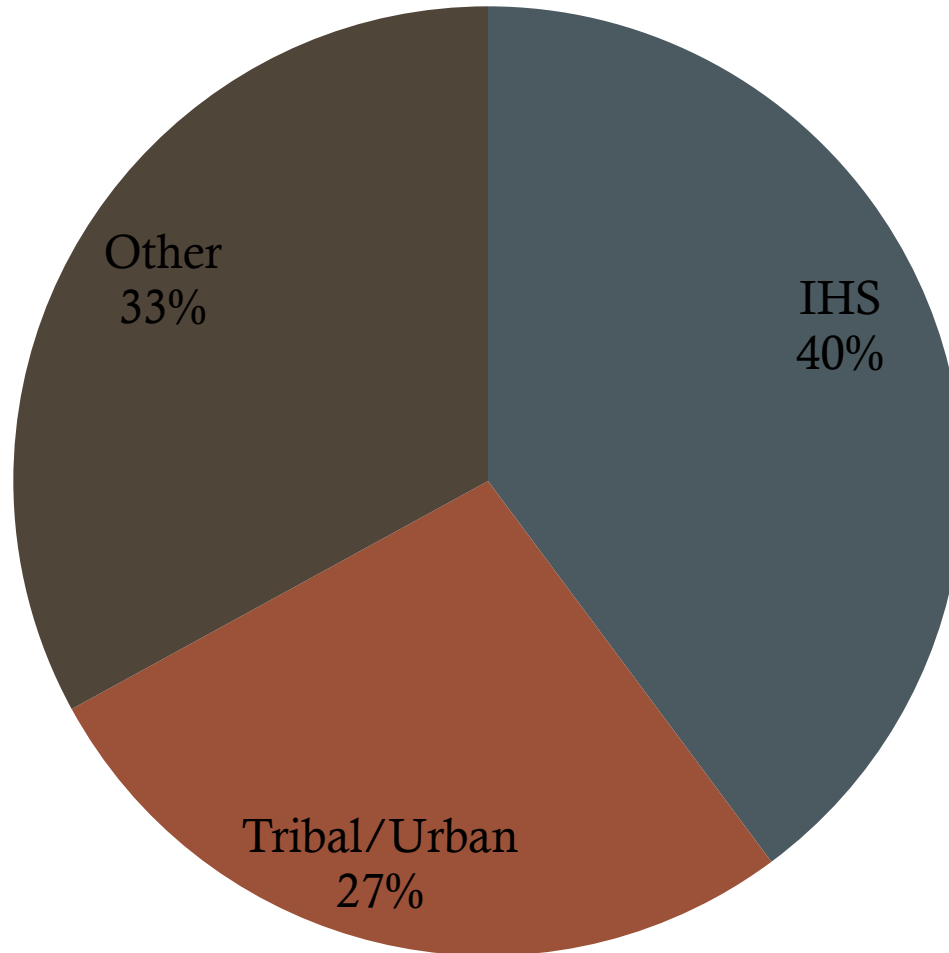
Attendance by Profession
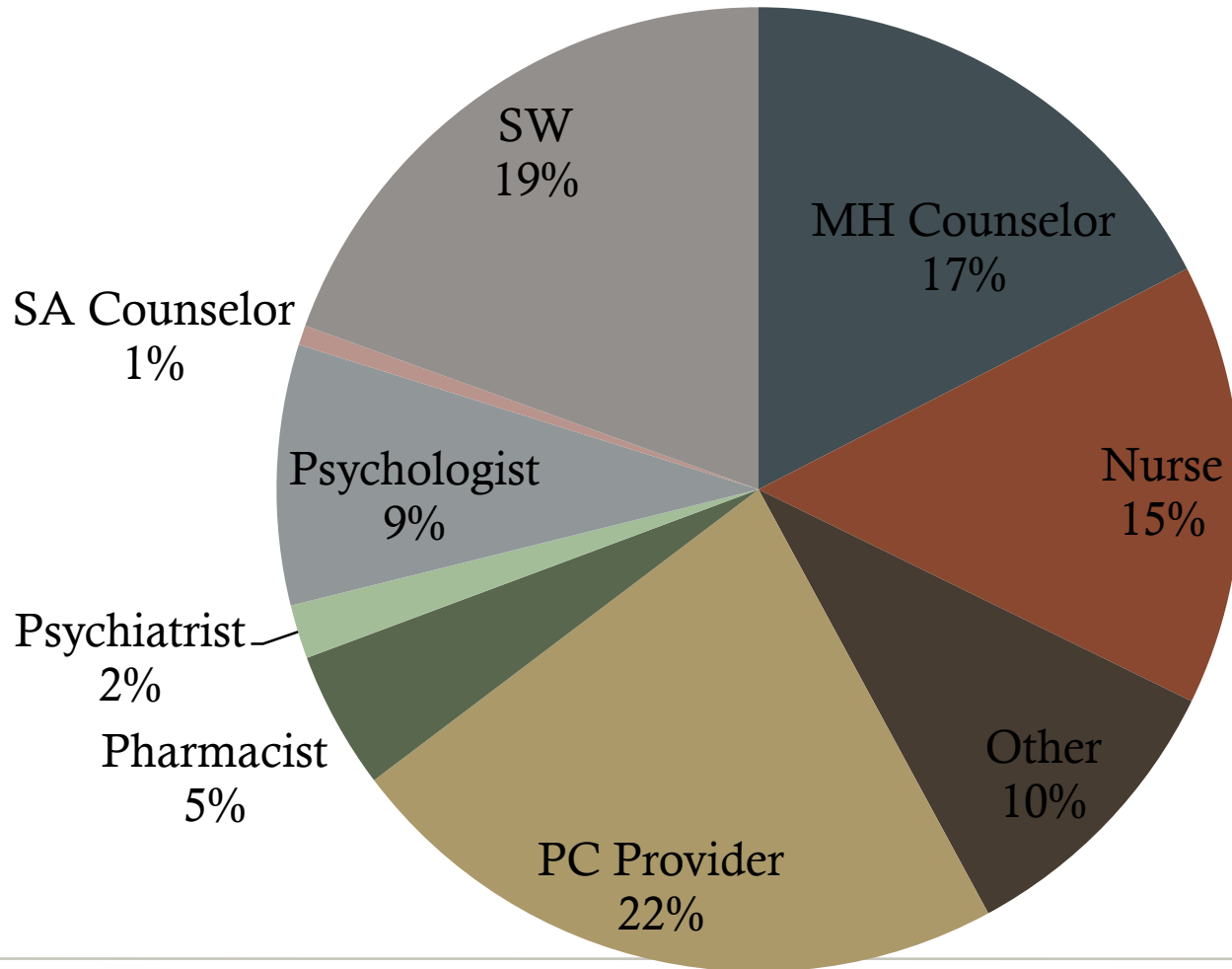
Changes from FY12 to FY13

- 1,446% increase in total participants

- 296% increase in average participants per session

Tele-Education Topics

- Historical Trauma

- Child & Adolescent Behavioral Health

- Pain & Co-Occurring Addictions

- Traumatic Brain Injury, Developmental Delay, Intellectual Deficit patients

- Ethics and Professionalism

- IHS Clinical Rounds

- LGBTQ Issues

- Operation SAVE/Suicide Series

- Childhood Trauma in Indian Country

- Psychopharmacology

- DSM 5 trainings

- Division of Behavioral Health seminars

Effectiveness of Presentations
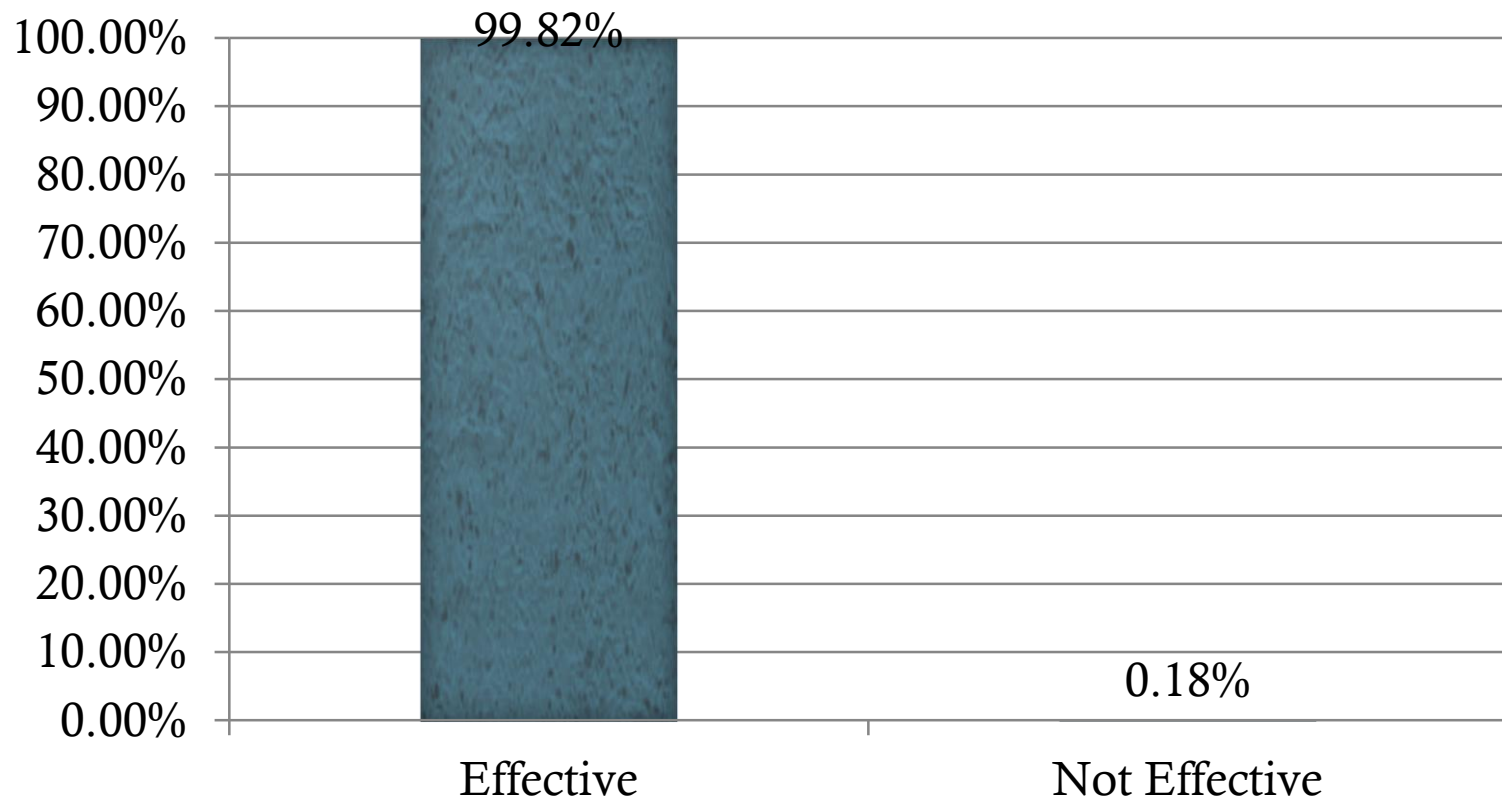
Effectiveness

- "The presenter utilized concise and clear slides which I appreciated. I liked that she included references from her work with clients. She had an effective presentation outline and structure and she was engaging. I would like to attend another presentation given by this presenter."

- "As always, very informative. Always much new knowledge!"

- "Appeared genuinely understanding and culturally knowledgeable."

- "Presented in clear, concise, and organized manner. Role-playing helpful."

- "Great information, fantastic slides and resources."

- "I am impressed of the knowledge of the Presenters - they were straight forward - getting information across and sharing knowledge."

Satisfaction with Technology
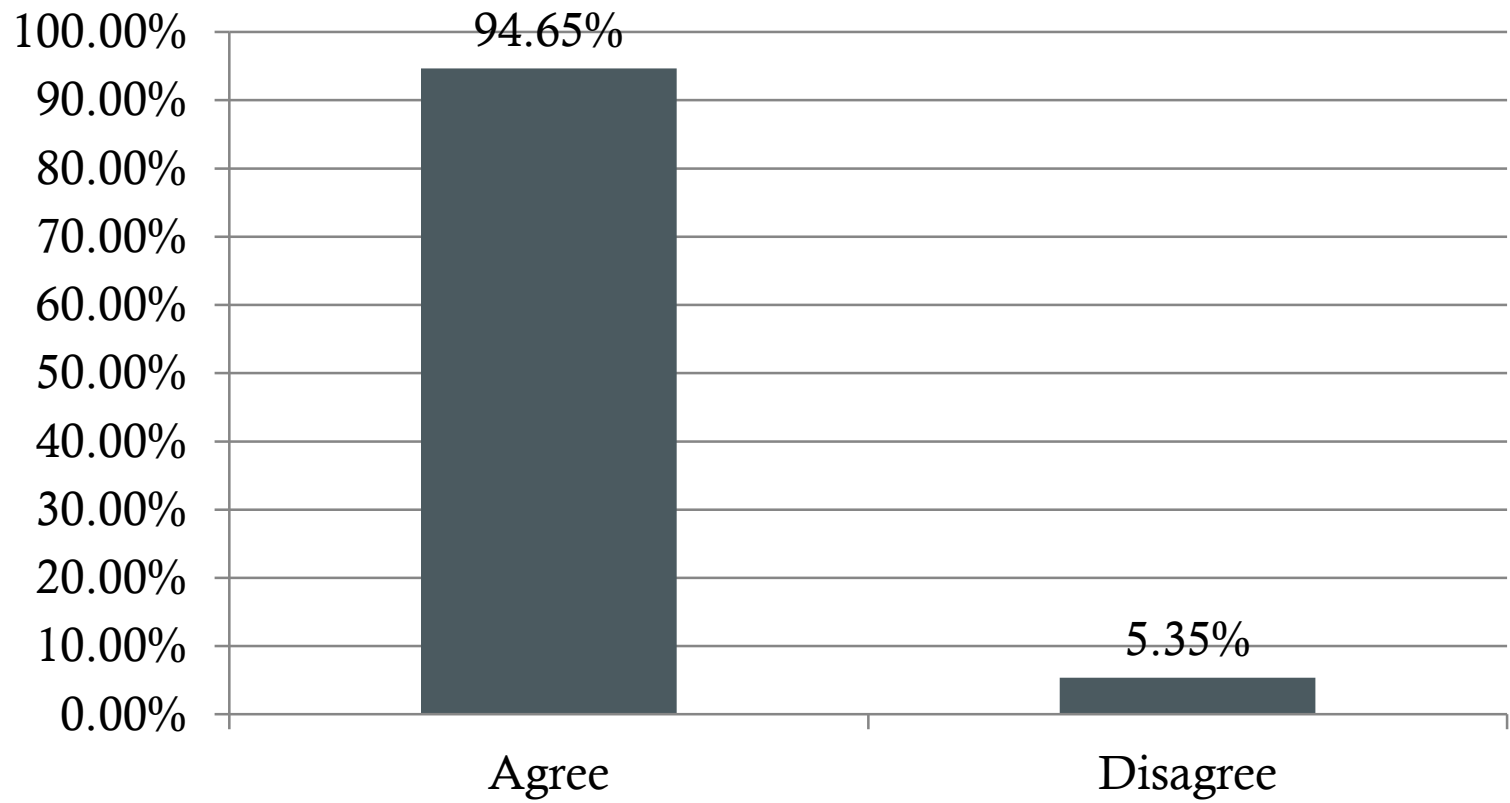
Technology

- "IT infrastructure--video, audio, chat, questions, PowerPoint-- the best of any such presentation I have attended!"

- "The videos were very helpful in demonstrating symptoms."

- "This was my first visit to the teleconference. Right from the start I knew I was going to enjoy this conference based upon the caliber of the speakers, the handout materials and how easy it was to access from my computer."

- "Excellent presentation! This was the most user friendly webinar I've ever attended, and I look forward to more IHS rounds, if they are all this easy to use/access."

Sessions Conveniently Located
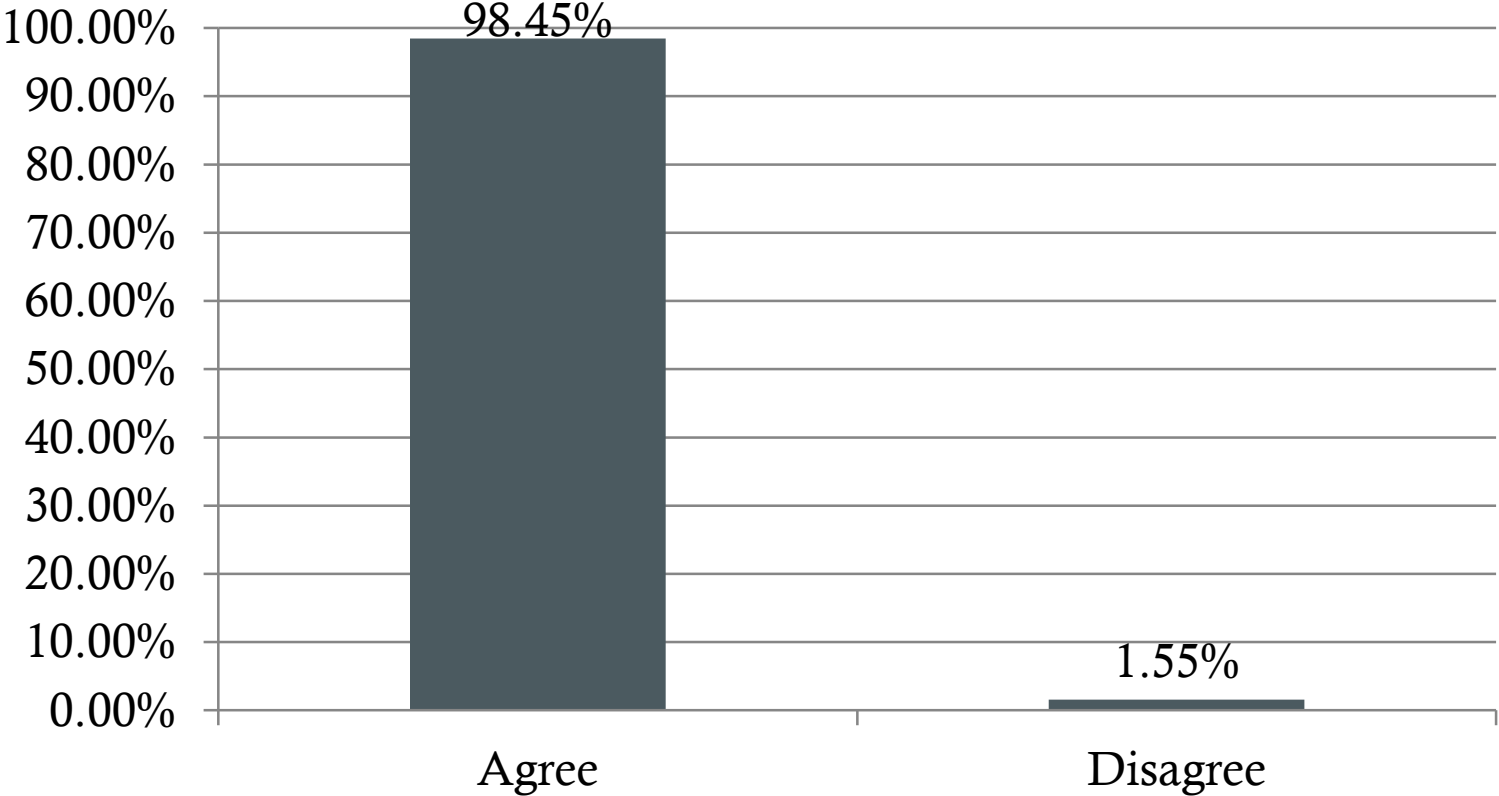
Convenience

- "I am good with whatever time is scheduled for these events. They are useful and productive and worth the time provided."

- "I was lucky to access this session from home because everything was closed due to snow …Thank you."

- "This one hour video session was perfect. It allowed me to work around my schedule to enable me to find time to attend."

- "Webinar is great. I can connect from my own office."

- "This was very convenient and accessible."

Convenience

- "I appreciate the one hour webinars. They are short and sweet and provide a rounded view of the topic. Thank you."

- "Generally speaking, one hour is adequate and appropriate to my schedule."

- "A lot of great info in an hour. Thank you for offering the PowerPoint so I didn't have to cram in notes."

- "Easy way to get pertinent information out to everyone at the same time."

Comfortable Asking Questions
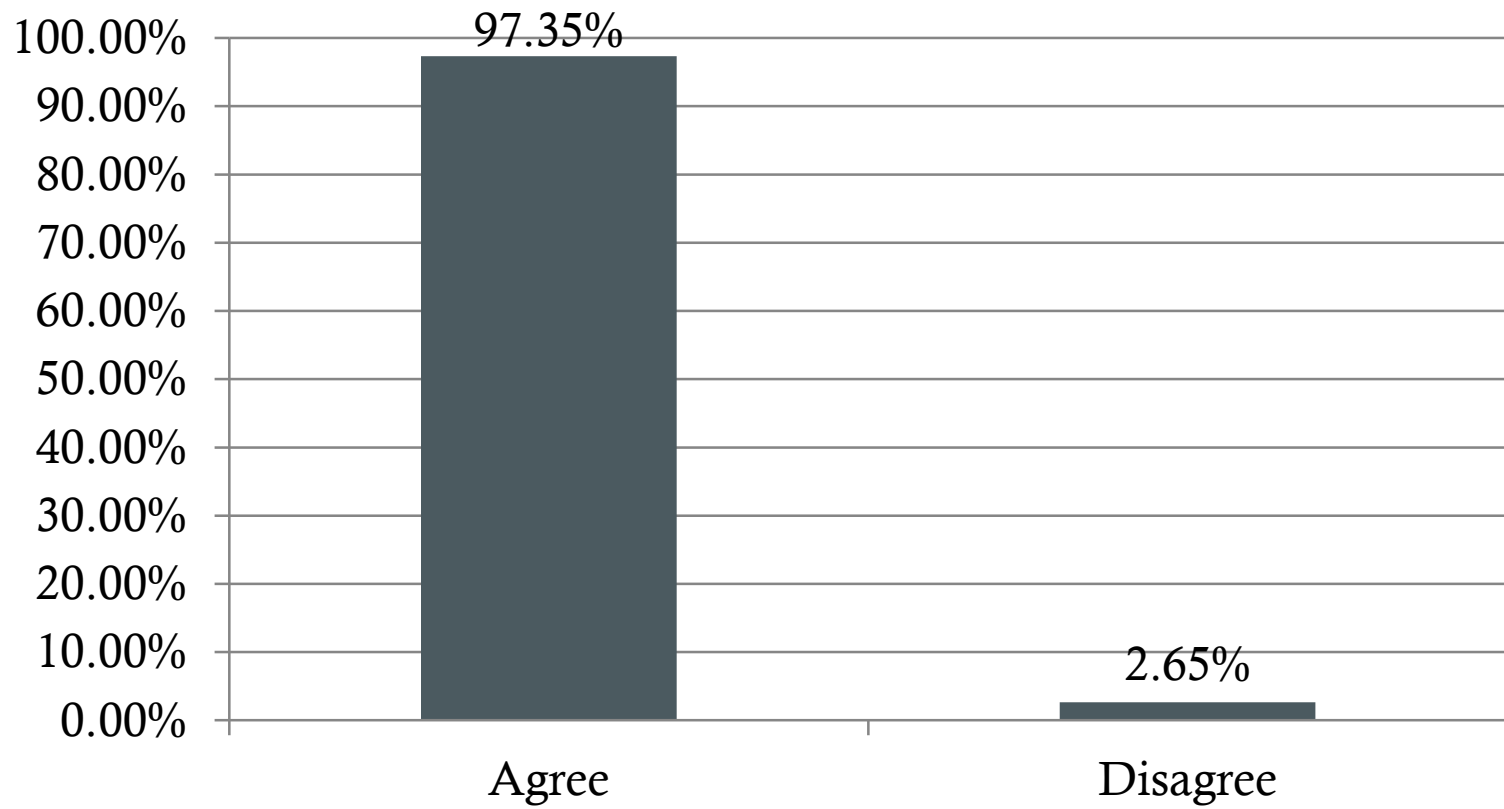
Interactive Format

- "I liked the hour-long format--can do over a lunch hour. I prefer the webinar, having video, slides, and questions/comments as we go."

- "Liked the live chat, nice set up very interactive."

- "Enjoyed responses to my questions."

- "It is great to be able to be connected with other professionals, especially when one practices in a very remote rural area."

- "I liked when a question popped up that he was attentive and would answer the questions. I felt like I was in a classroom. That is great."

Increased Confidence in Clinical Abilities
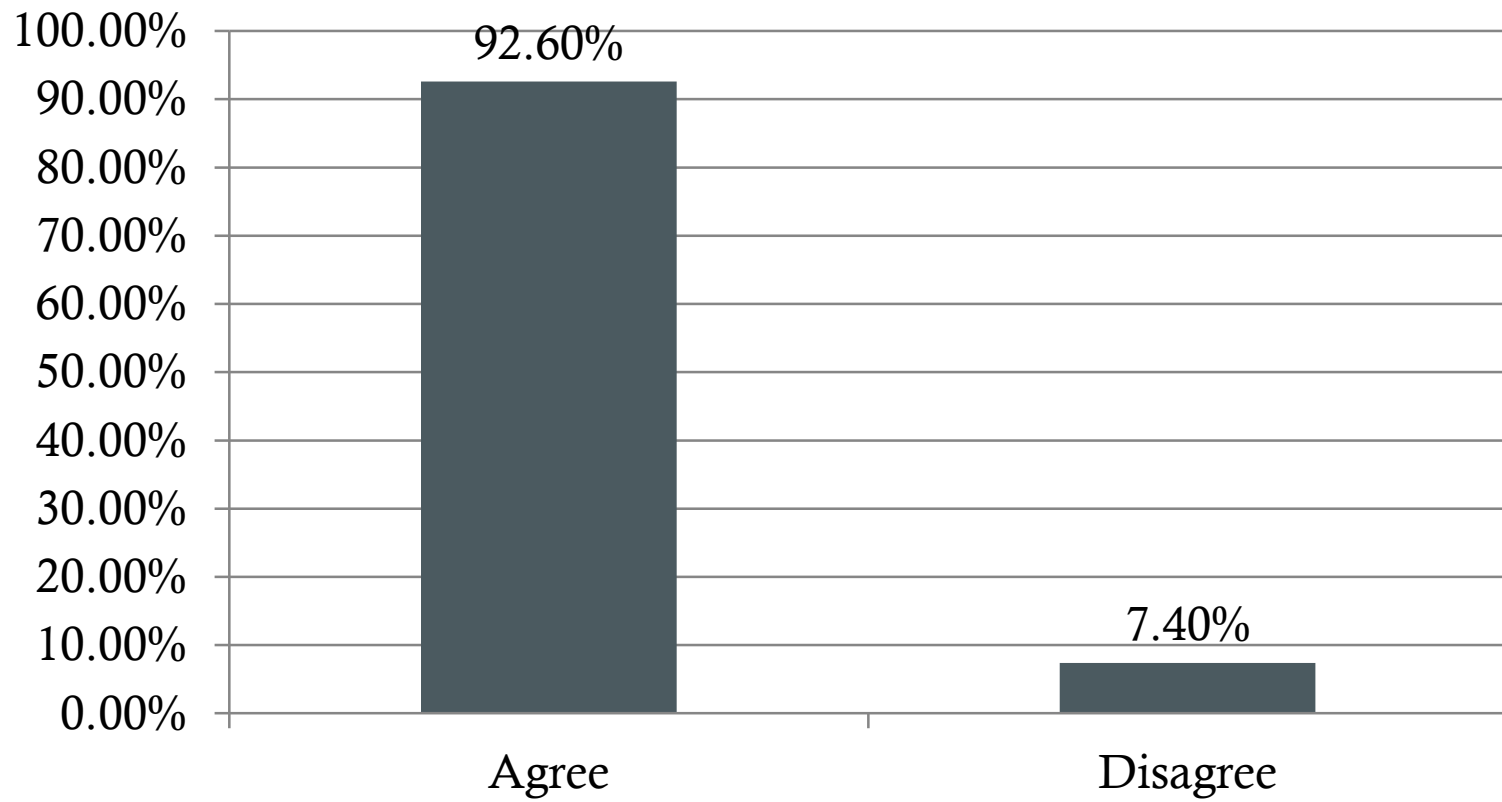
Will Incorporate Material into Clinical Practice
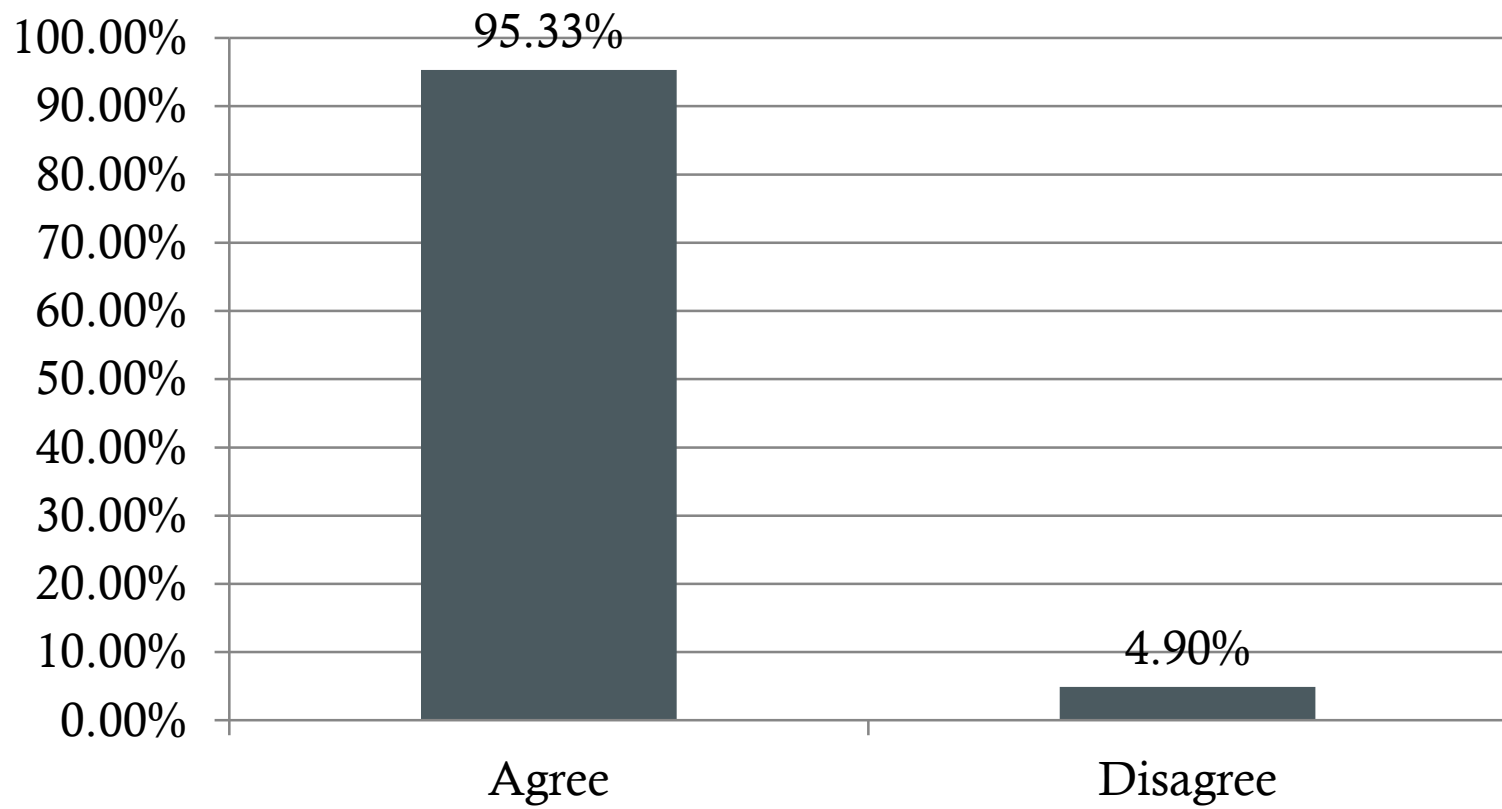
Incorporation

- "Though I am of a different program, I have ran into situations that relate to the topic at hand and am more interested in including suicide awareness along with my own programs outreach."

- "I train others in my program on documentation and the information provided today will help me to better develop the training and provide additional important information for documentation purposes."

- "Being new to Public Health Nursing, this training assisted in my training & boosted my morale to deliver efficient patient care."

Tele-Education Cost Savings

- $500,000+ in direct CME costs saved

- 70,000 additional patients seen because providers did not have to travel for CME/CEU

- $18,760,000 potential additional revenue because more patients were seen

Tele-Education Summary

- Easy & convenient

- Interactive

- Cost effective

- More patients can be seen

- Increased revenue

- Increases provider confidence

- Direct impact on patient care

Indian Health Service
The Federal Health Program for American Indians and Alaska Natives

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Dental Assisting Concepts and Practice (DACP) Part 1

When:	Tuition:	Location:	CE Credit:	Point(s) of Contact:	Registration:
May 26 - 30	Free	Online	8 Hours	Dr. Tim Lozon Dr. Chris Fore	Required

ADA C·E·R·P® | Continuing Education Recognition Program

Add to Calendar

Summary:

This course is offered via through Adobe Connect Recordings. Each module will cover a particular aspect of radiology. After you register for the course you'll be able to access the Course Modules through this course page, accessed through your MyCDE area.

Additional Resources:

Savings Bonds

Benefits

BENEFEDS

Quick Guide (Quick Guide to FEHB, FEDVIP, FLTCIP, FSAFEDS, and FEGLI) [PDF - 245 KB]

Employee Assistance Program

Life Insurance

Thrift Savings Plan

Retirement

Social Security Administration

Indian Health Service
The Federal Health Program for American Indians and Alaska Natives

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Event Name

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11 | | | | | 7

18 | 19 | 20 | 21 Multiple Trainings | 22 | 23 | 24

25 | 26 | 27 | 28 | 29 | 30 | 31

X

Events on May 21, 2014

IHS Clinical Rounds

Diabetes Educators

Affordable Care Act (ACA) Overview

SharePoint 2013 and You

Infant Safety in SUVs

Affordable Care Act (ACA) for Providers

SharePoint 2013 for Power Users

How to Train Your Dragon

Sanitation Facilities Construction

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Event Name (or Keyword)
Example: Nurse

Between
Start Date   End Date

Advanced Search Options ⌄

Training Type
Select Type ▾

CE's Provided
Select One ▾

Location
Select State ▾

Reset   Search

«   May 2014   »

S	M	T	W	T	F	S
			1	2	3	
4	5	6	7 Event Name	8	9	10
11	12 Event Name	13	14 Event Name	15	16	17
18	19	20	21 Multiple Trainings	22	23	24